ASIAPAC

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DMA Guide for Parents/Guardians:

Option A

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Introduction

In today's digital age, Personal Learning Devices (PLDs) have become an integral part of education. While these devices offer immense opportunities for learning and growth, it is crucial to ensure they are used safely and responsibly. This is where our Device Management Application (DMA) comes in.

Option A of our DMA is designed to provide a balanced approach, combining school oversight with parental involvement. It features:

1. Adherence to school-set rules during school hours (which are defined by the school), ensuring your child's/ward's focus on learning.
2. A parental control app that allows you some controls after school hours, empowering you to guide your child's/ward's PLD use.
3. Implementation of sleep hours, supporting your child's/ward's health and well-being by encouraging proper rest.

This guide will walk you through the features of Option A, to help you understand how it works to create a safe, productive digital environment for your child/ward both in and out of school, while giving you tools to participate actively in managing their PLD use after school hours.

By choosing this option, you are taking an important step in collaborating with the school to guide your child/ward in their digital journey, fostering good habits, and supporting their learning.

Section 1: What is Jamf School

Jamf School is a purpose-built Apple Mobile Device Management (MDM) for schools. As of 31 December 2023, the majority of the top universities and school districts in the United States of America use Jamf to manage their learning devices.

Who uses Jamf?

10 of the **Top 16**
Best school districts in the U.S. as ranked by Niche

9 of the **Top 10**
Largest U.S. school districts as ranked by Niche

10 of the **Top 10**
Best global universities as ranked by US News and World Report

11 of the **Top 11**
Best U.S. national universities as ranked by US News and World Report

*As of December 31, 2023

Jamf employs a series of controls to safeguard the users' data.

Cloud Security

Security is built in to all Jamf products. We employ numerous industry-leading security controls to safeguard your data including:

Aurora RDS encryption

Jamf Cloud uses an external, third-party SSL certificate for the Jamf Pro web app. In addition, Jamf Cloud uses TLS 1.2 and AES-256 bit encryption for data at rest and in transit between a managed endpoint and the Jamf Pro server.

Logical Data Separation

Data is kept logically separate on various layers throughout the Jamf Cloud infrastructure. Only processes and threads such as queries within an authenticated organization's context may access that organization's data. This restriction applies to all data and processes/threads, both in memory and on disk.

Database Backups & Recovery

Databases are continuously replicated to another server in a different data center. A snapshot of each database is taken every 24 hours and may be used to restore data if a critical event occurs. Jamf Cloud uses application and database servers in multiple data centers to provide high availability and recovery in case of service outage.

Dedicated Security Operations Team

We have a dedicated global team of engineers to monitor cloud availability and ensure the highest uptime is achieved for our customers.

Jamf is committed to safeguarding personal information, maintaining compliance with privacy laws, and enhancing transparency through updates to its Privacy Notice, including clarification on third-party data processing.

Jamf's Approach to Privacy

Protecting privacy is a core responsibility for every organization, and it is best attained when it is an integral part of the organizations' business operations. Privacy must be considered as part of strategic decision-making, business operations and application development; it should not be an afterthought.

At Jamf, we understand the importance of data privacy and work to ensure data protection is considered in every decision we make.

Jamf has established a privacy approach that is designed to direct our actions and help us honor our commitments to protect your data. The objectives of this program are based on three principles:

✓ **Compliance** - Achieve and maintain compliance with privacy laws and regulations.

✓ **Trust** - Build and maintain the trust of our customers, partners, and employees.

✓ **Culture** - Foster an organization-wide culture of "Privacy By Design."

Jamf is compliant with multiple certifications and is a member of several organisations that focus on cybersecurity and governance.

Compliance offerings

SOC 2

ISO 27001

ISO 27701

Cloud Security Alliance

Data Privacy Framework Program

Cyber Essentials

StateRAMP Ready status

Memberships

OWASP

FBI InfraGard

ISACA

CIS Benchmark

Section 2: After-School DMA Parent Options – Option A

This guide is for parents/guardians who have selected **Option A** for your child's/ward's PLD.

This option is for parents/guardians who prefer to take charge of the level of restrictions for your child's/ward's use of the PLD after school hours regulated by the DMA.

Option A	
Protects students from objectionable content	Web content filtering includes, but is not limited to, the following categories: • Violent/extremist content • Sexual/pornographic content • Gambling-related content Parents/Guardians will be able to request additional web content filtering by submitting a request to the school.
Reduce distractions from learning through control of applications	1. Parents/Guardians will be able to install additional applications after school hours. 2. Applications installed by parents/guardians and/or students after school hours will not be accessible during school hours. 3. Parents/Guardians can limit access to applications installed on the PLD.
Limit screen time	1. Parents/Guardians can adjust your child's/ward's screen time by setting rules on the PLD. 2. Parents/Guardians can determine the duration of the use of specified applications.

Note: Parents/Guardians can only control your child's/ward's PLD <u>after school hours</u>. The controls will have no effect during school hours, as defined by the school.

Section 3: DMA Features

During School Hours and After School Hours

3.1 Web Content Filtering

Your child's/ward's PLD will be protected by **Jamf Safe Internet**. If your child/ward visits a restricted site, the following blocked screen will appear.

> Restricted Site
>
> You cannot browse this page a "http://restrictedsite.com/" because it is restricted by "Jamf Trust".
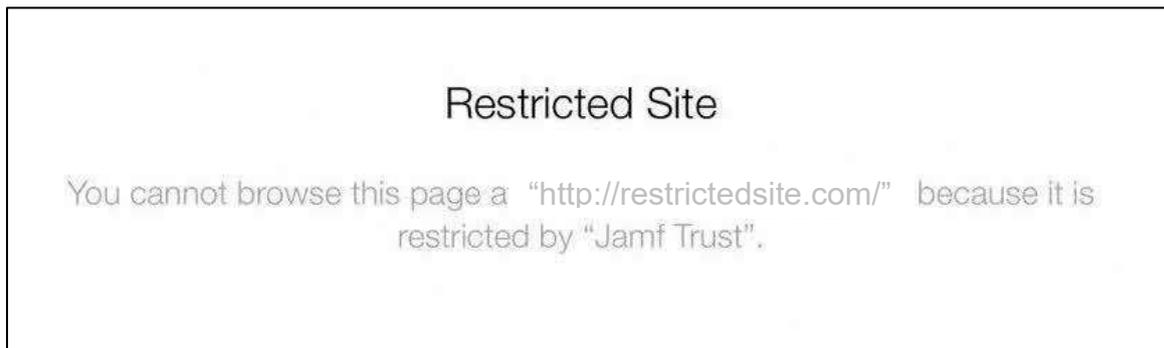
3.2 Application Control

The applications on your child's/ward's PLD **during school hours** will be managed by the school.

If you wish to install additional applications **after school hours**, refer to section 6 for more information.

You can make use of the Jamf Parent app to manage access to applications **after school hours**. Refer to Section 5 for more information.

During Sleep Hours

3.3 Single App Mode

Your child's/ward's PLD will be set to the default sleep hours of 11.00pm to 6.30am.

To enforce sleep hours, Single App Mode will be enforced on your child's/ward's PLD during sleep hours. The default app in this mode is the "Clock" app. While in this mode, the PLD will be forced to stay on the app and your child/ward cannot switch away from it.

You can make use of the Jamf Parent app to set earlier sleep hours by setting a device rule to enforce Single App Mode at an earlier time for each specific day. Refer to sub-section 5.3.8 for more information.

Section 4: Getting Started

4.1 Downloading Jamf Parent App

After AsiaPac has created your Parent Account in Jamf School, you will have access to features that allows you to monitor and manage your child's/ward's online activities. Please follow the instructions on how to install the Jamf Parent App on your device.

For **iOS** users, please download and install Jamf Parent app from App Store.

For **Android** users, please download and install Jamf Parent App from Google Play Store.
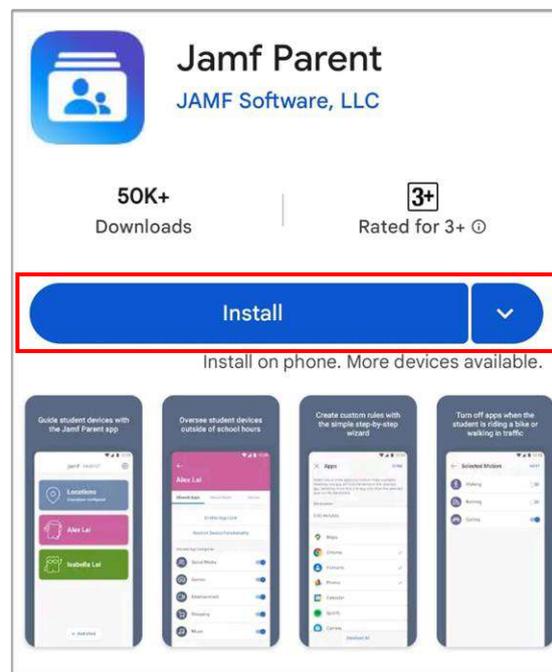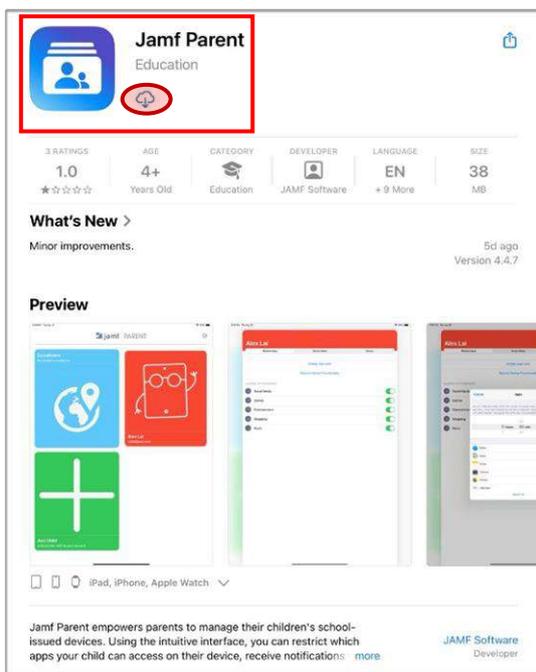
4.2 Jamf Parent App Setup for iOS Users

Note: For Android users, please refer to the next sub-section 4.3 for step-by-step instructions to set up your account.

You will receive an email from **noreply@jamf.com** with your username and password. Please check the Spam/Junk folder if you do not see the email in the Inbox.
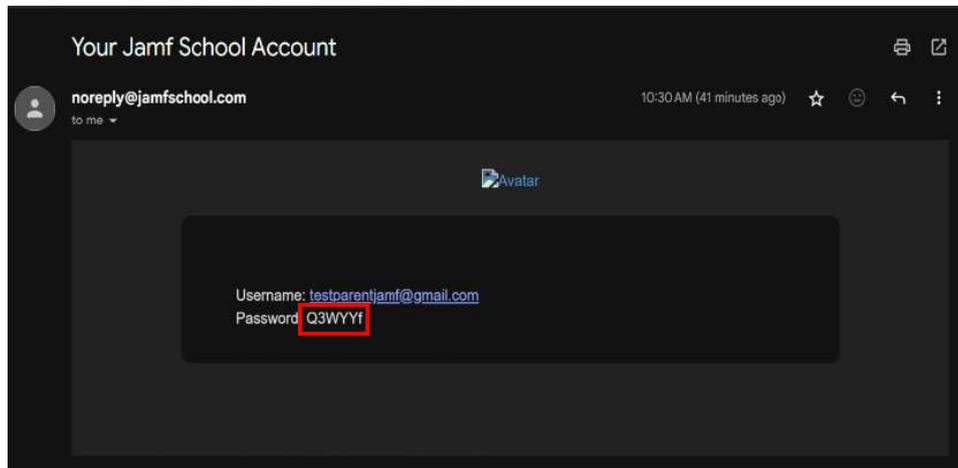
You will need the system generated **Password** provided in the email from noreply@jamf.com. Follow the steps to set up your account and link it to your child's/ward's PLD.

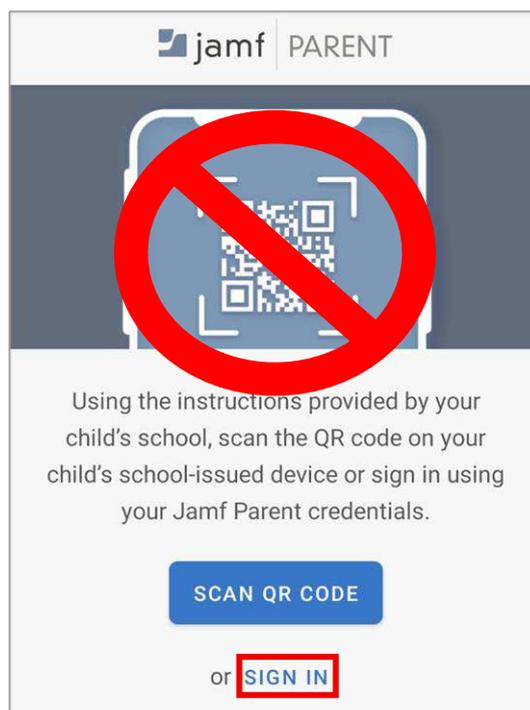**Step 1:** After installing the app, open the **Jamf Parent** app by tapping on it.

The app will display an **App Privacy** notice explaining how data is used. Read the information, then tap "**Accept**" to proceed.

Step 2: The app will request access to **Bluetooth** to connect with your child's/ward's PLD. Tap "**Continue**" to enable this feature.
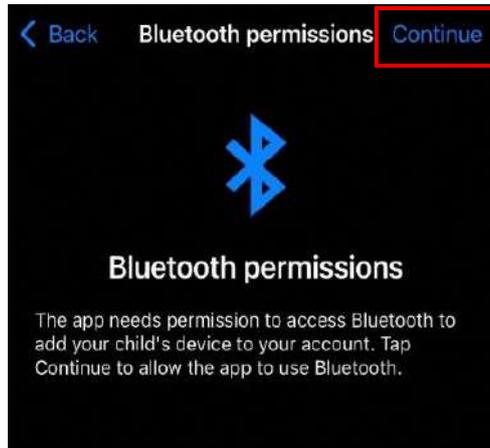
Step 3: After tapping "**Continue**" on the Bluetooth permissions screen, a prompt will appear, seeking permission to find nearby Bluetooth devices. This is to connect with your child's/ward's PLD during activation. Tap "**Allow**" to enable Bluetooth access.
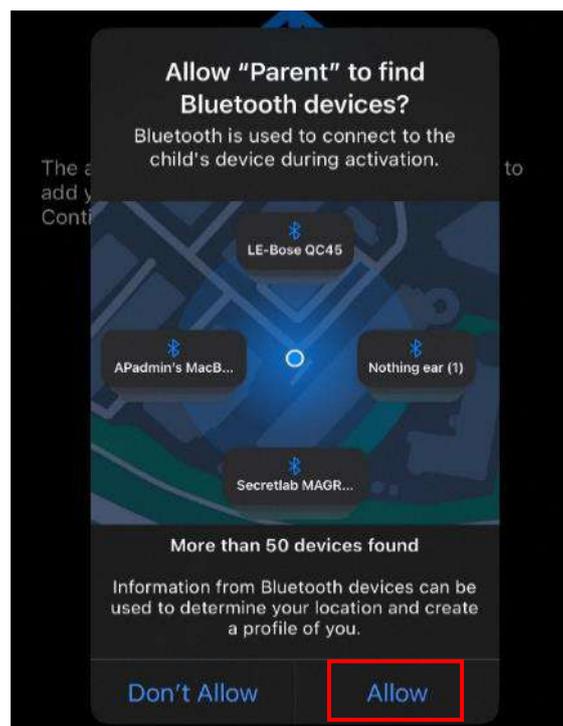
Step 4: Next, the app will seek permission for **Location Services** access to display your approximate location. Tap "**Continue**".
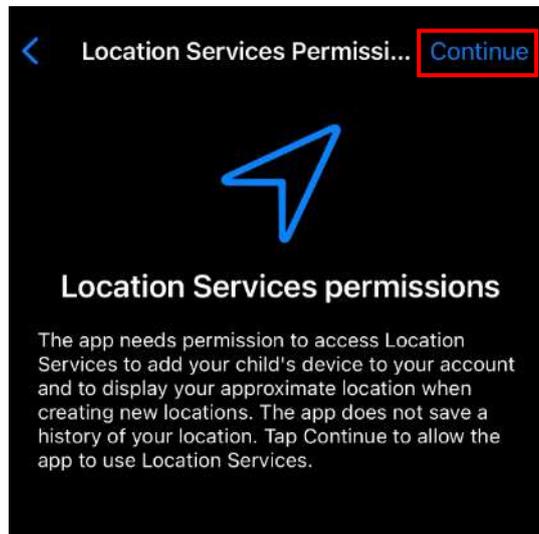
Step 5: A prompt will appear. Select your **preferred option** of "**Allow Once**" or "**Allow While Using App**" to grant access.
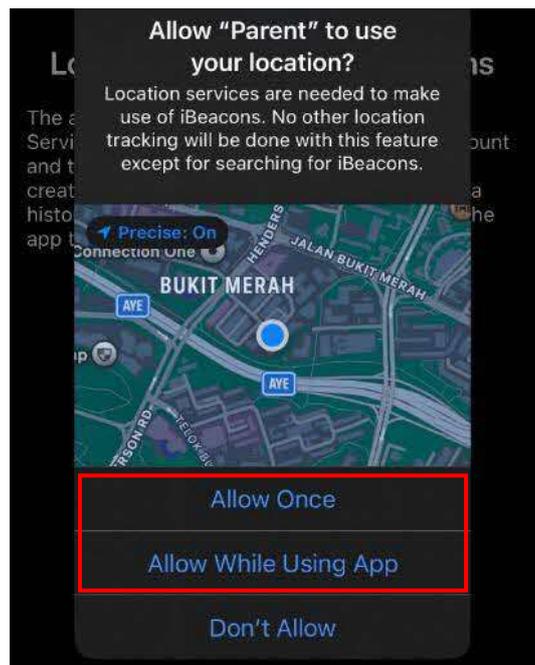
Step 6: The app will continue to request permission to send **Notifications** about your child's/ward's PLD, such as when they enter or leave a location. Tap "**Continue**".
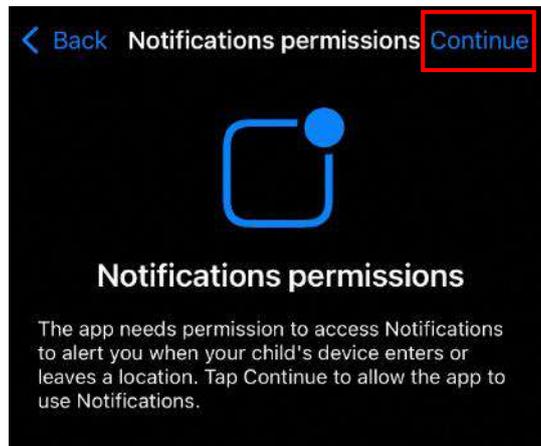
Step 7: A prompt will appear, showing a request to allow notifications from Jamf Parent app. Tap "**Allow**" to enable notifications.
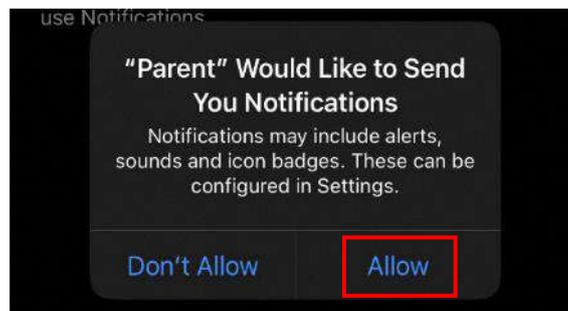
You can change the notification settings in your phone's settings app**.**

Step 8: You will now be able to start using the Jamf Parent app.
Tap "**Get Started**" to proceed to the next panel of the Jamf Parent app.

Step 9: You will be shown a panel in which you are instructed to either tap the big blue "Scan QR Code" or tap the smaller text "Sign in". Tap "**Sign in**" to continue.
Note: QR Code pairing has been disabled.

Step 10: In the next panel, fill up the fields for "Domain", "Username" and "Password".

For "Domain", type "**singaporemoe**" before ".jamfcloud.com".

For "Username", enter the full email address which you provided to the school for example ("testparentjamf@gmail.com").

For "Password", enter the password provided in the Jamf email invite as mentioned before **Step 1.**

After you have filled in the necessary details, tap "**Sign in**".

Step 11: After signing in successfully to the Parent Account, you will be able to see your child/ward displayed as an icon. The icon name is based on your child's/ward's iCON email account.

Tapping on the icon will let you proceed to manage your child's/ward's PLD.
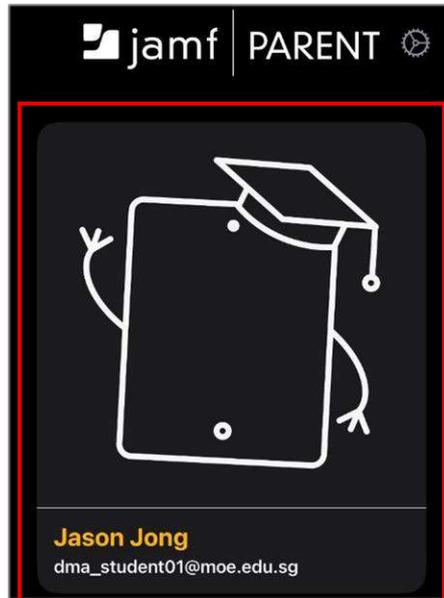
4.3 Jamf Parent App Setup for Android Users

Note: For iOS users, please refer to the previous sub-section 4.2 for step-by-step instructions to set up your account.

You will receive an email from noreply@jamf.com with your username and password. Please check the Spam/Junk folder if you do not see the email in the Inbox.
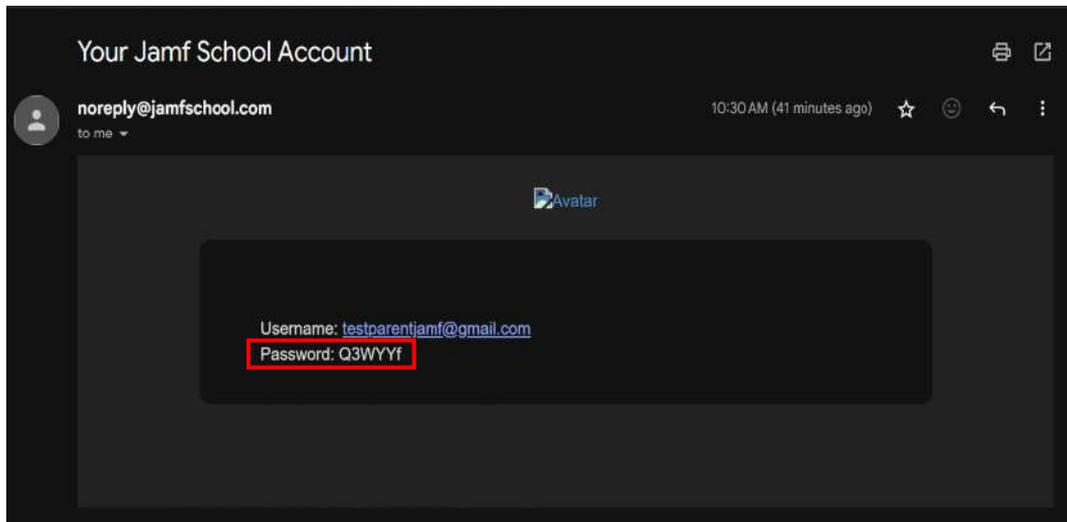
You will need the system generated **Password** provided in the email from noreply@jamf.com. Follow the steps to set up your account and link it to your child's/ward's PLD.

Step 1: After installing the app, open the Jamf Parent app by tapping on it.

The app will display an **App Privacy** notice explaining how data is used. Read the information, then tap "**Get Started**" to proceed.
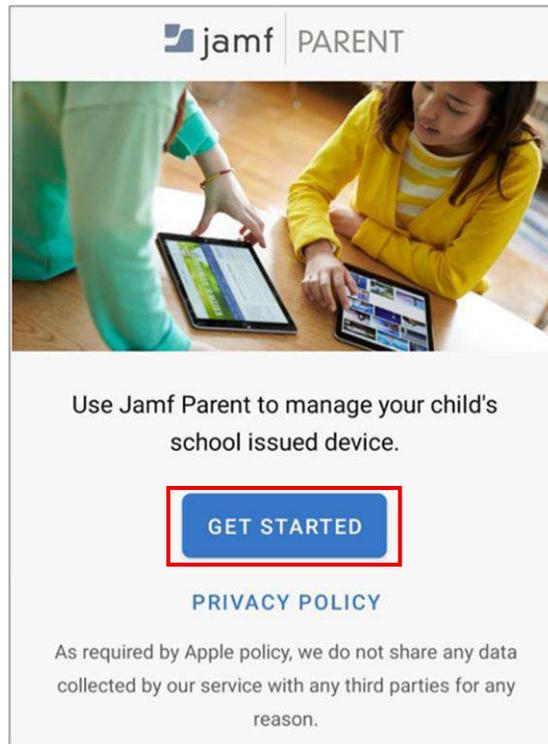
Step 2: You will be shown a panel in which you are instructed to either tap the big blue "Scan QR Code" or tap the smaller text "Sign in". Tap "**Sign in**" to continue.
Note: QR Code pairing has been disabled.

Step 3: In the next panel, fill up the fields for "Domain", "Username" and "Password".

For "Domain", type **"singaporemoe"** before ".jamfcloud.com".

For "Username", enter the full email address which you provided to the school for example ("testparentjamf@gmail.com").

For "Password", enter the password provided in the Jamf email invite as mentioned before **Step 1**.

After you have filled in the necessary details, tap **"Sign in"**.

Step 4: After signing in successfully to the Parent Account, you will be able to see your child/ward displayed as an icon. The icon name is based on your child's/ward's iCON email account.

Tapping on the icon will let you proceed to manage your child's/ward's PLD.

Section 5: Overview of the Jamf Parental Controls

5.1 Jamf Parent App (iOS & Android)

In the following section, the app supports both system theme modes — dark mode and light mode — so you will see these screens in the mode you have selected on your device's settings.

To start managing and setting controls or restrictions to your child's/ward's PLD linked to your parent account, Tap the icon for your child/ward.
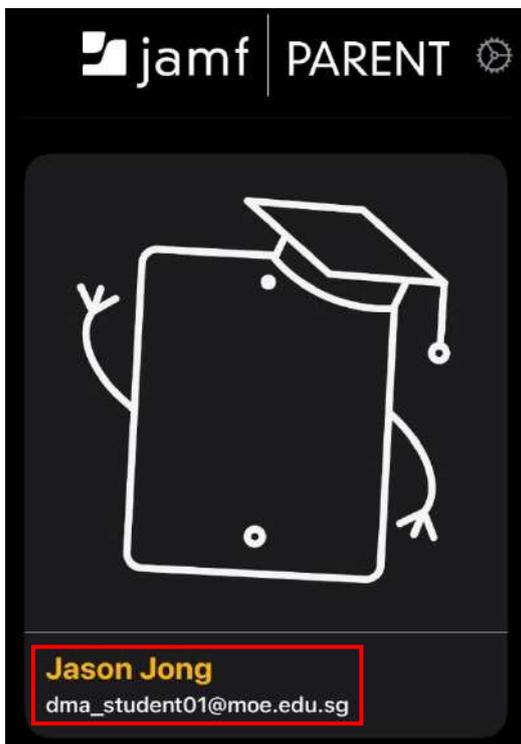
iOS Jamf Parent App   Android Jamf Parent App

The following screen will be displayed, showing various options available to you to manage your child's/ward's PLD.
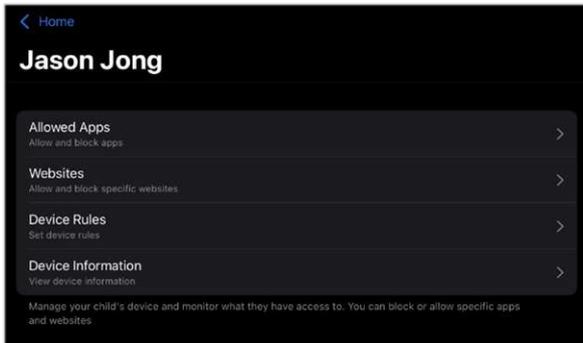
<div style="text-align:center">iOS Jamf Parent App   Android Jamf Parent App</div>
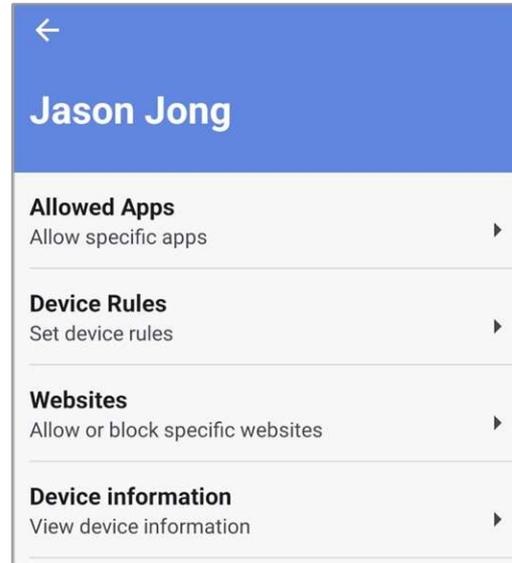
You can either restrict apps by category, such as social media or games, or specific apps, such as Safari or Messages.

Tap the **"< Home"** icon located in the top left corner to take you back to the landing page

Tap the "←" (arrow) icon located in the top left corner to take you back to the landing page

<div style="text-align:center">iOS Jamf Parent App   Android Jamf Parent App</div>
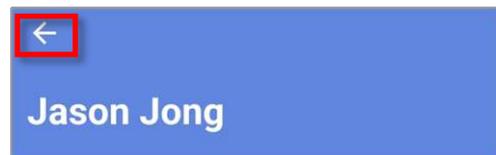
5.2 Allowed App Categories

This sub-section guides you through the process to allow or restrict certain app categories.

To restrict apps by category, use the "toggle" switch under "**Allowed App Categories**" to allow or restrict certain app categories. The screenshots show all being allowed. Toggling the switch to the left blocks the categories.
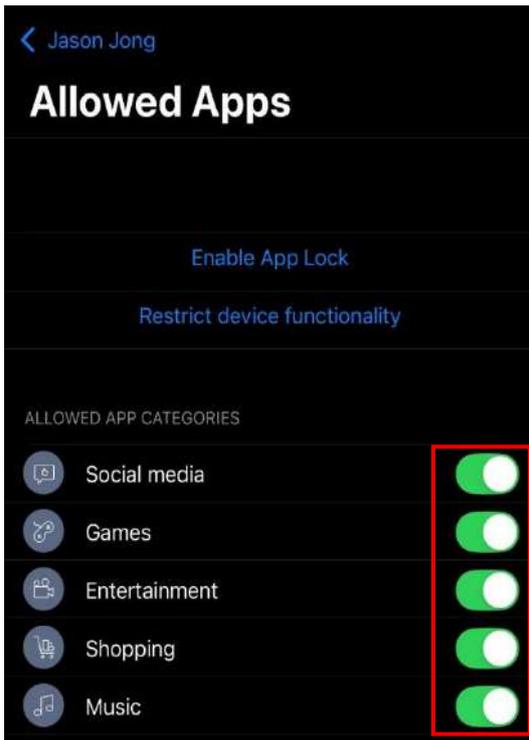
iOS Jamf Parent App	Android Jamf Parent App
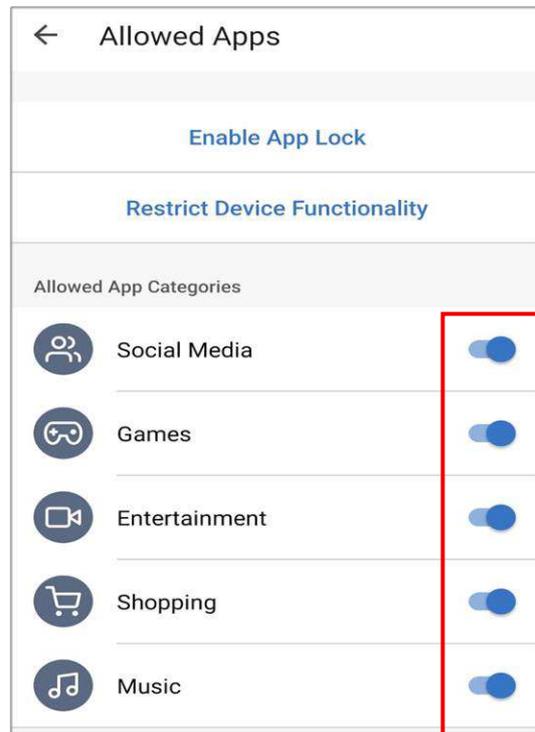
5.2.1 Restrict Device Functionality

This sub-section guides you through the process to allow or restrict specific apps.

Step 1: To restrict specific apps, tap "**Restrict Device Functionality**".
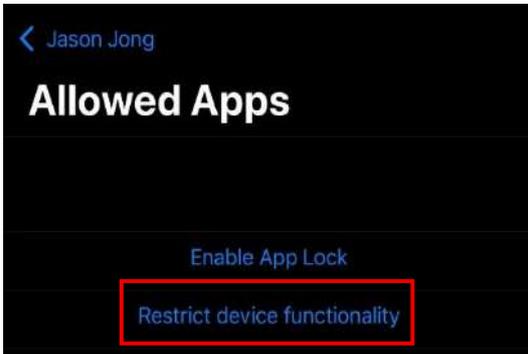
<div align="center">iOS Jamf Parent App   Android Jamf Parent App</div>
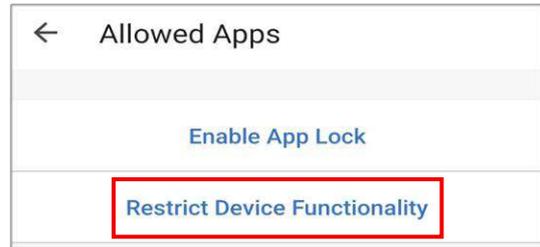
Step 2: Use the switch next to each app to allow or restrict certain apps. When it is to the right as per the screenshot, it is allowed. Toggle it to the left to disallow the app. When completed, tap on "**Done**".
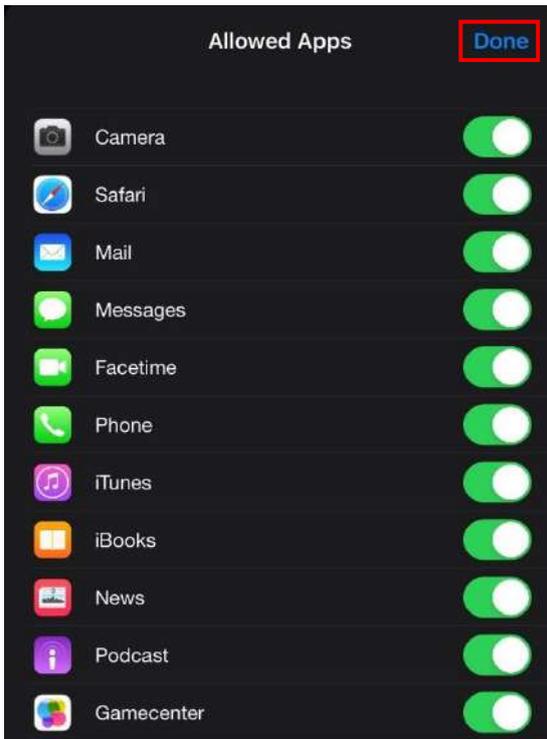
<div align="center">iOS Jamf Parent App   Android Jamf Parent App</div>
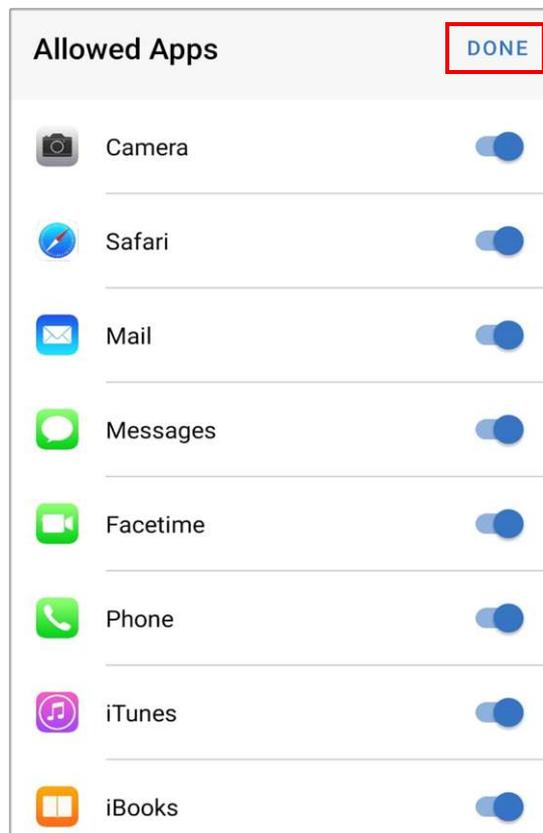
5.2.2 Enable App Lock

The App Lock function allows you to set timed app restrictions on your child's/ward's PLD. During the specified period:

- Your child/ward can only use the apps that you permit.
- If you allow just one app, it launches automatically and cannot be exited.

The restrictions remain in place until the App Lock timer expires.

The following steps will guide you through restricting your child/ward to using only the Notes app as an example. These steps will be similar for locking to a single app or multiple apps.

Note: <u>Tapping on the name of an app </u>will check it (shown by a tick) <u>to allow your child to use </u>that app.

Step 1: Tap **"Enable App Lock"**.
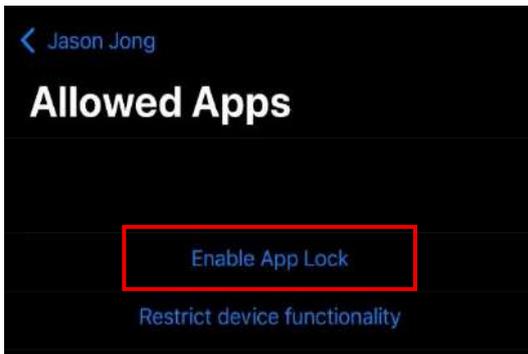
<div align="center">iOS Jamf Parent App   Android Jamf Parent App</div>
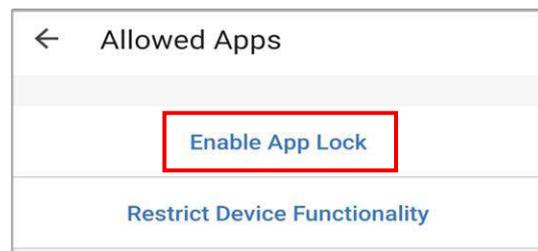
Step 2: You can either

      a. tap **"Select All"** to allow all selected apps to be displayed on the PLD,
      b. **check** to choose a few apps, or
      c. **check** to choose a single specific app that **can be accessed**.

Example: If you set the timer to 30 mins, select "Notes", and tap "**Done**", your child/ward **will only be able to access the Notes app** on the PLD. After 30 mins, all apps will be made available.
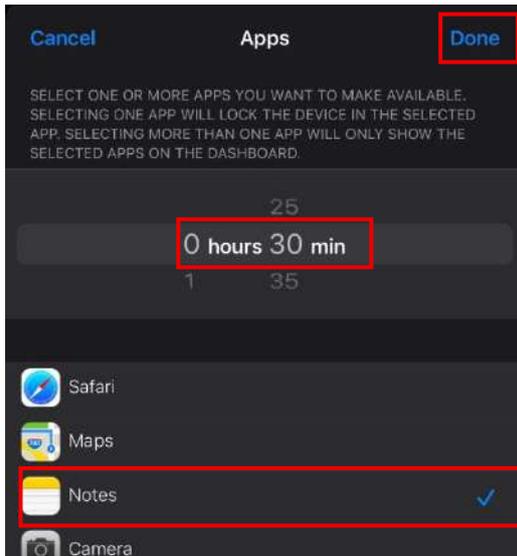
              iOS Jamf Parent App   Android Jamf Parent App
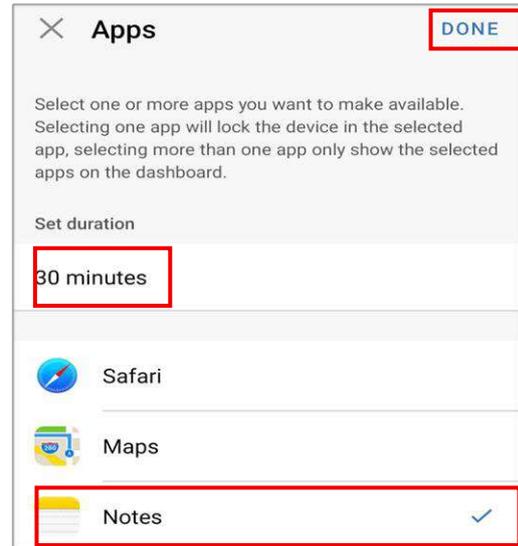
Step 3: The PLD is now locked to the Notes app for 30 minutes; you can change the allowed app to other apps or disable the current App Lock at any time by tapping on "**Change allowed apps**" or "**Disable App Lock**" respectively.

You can also add or remove access to the list of apps that is allowed, by tapping on "**Change allowed apps**".

The timer below will also show the expiry time of the App Lock.
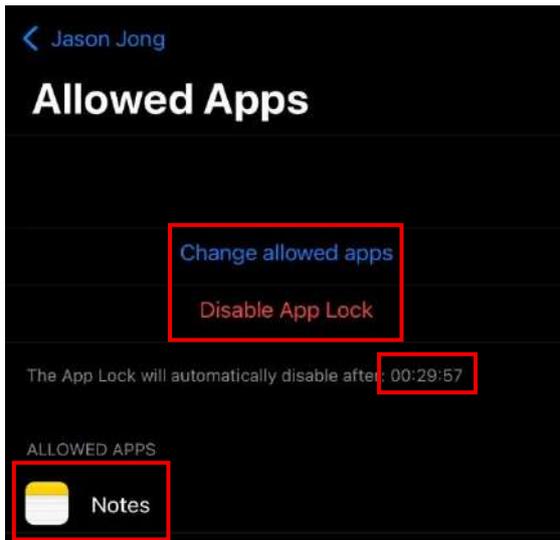
iOS Jamf Parent App	Android Jamf Parent App
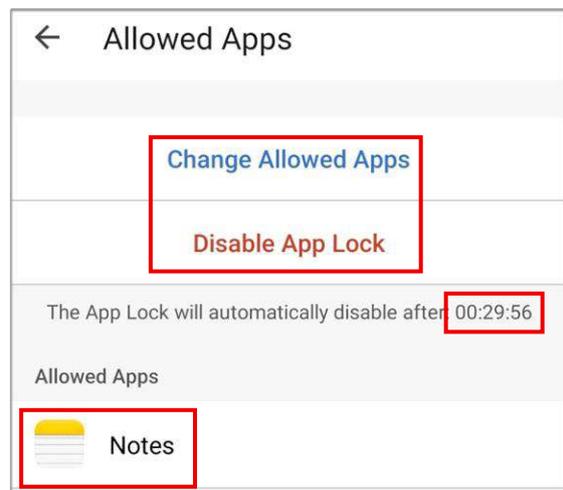
5.3 Create Device Rules

The Device Rules feature can allow you to schedule app restrictions on your child's/ward's PLD. This allows you to schedule homework time or bedtime.

Step 1: Tap **"Device Rules"** tab followed by "**Create Device Rules**".
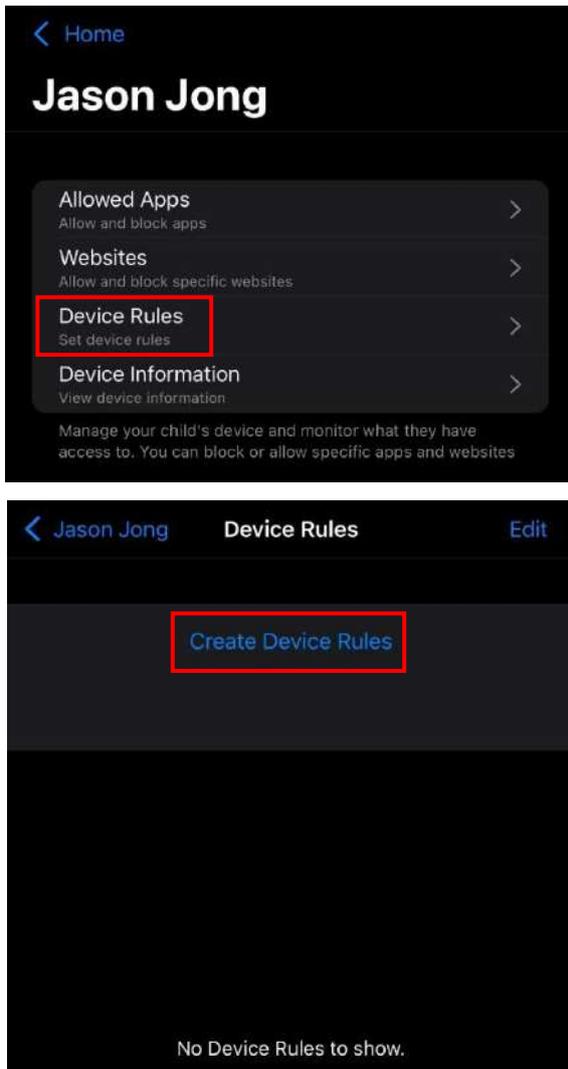
iOS Jamf Parent App   Android Jamf Parent App
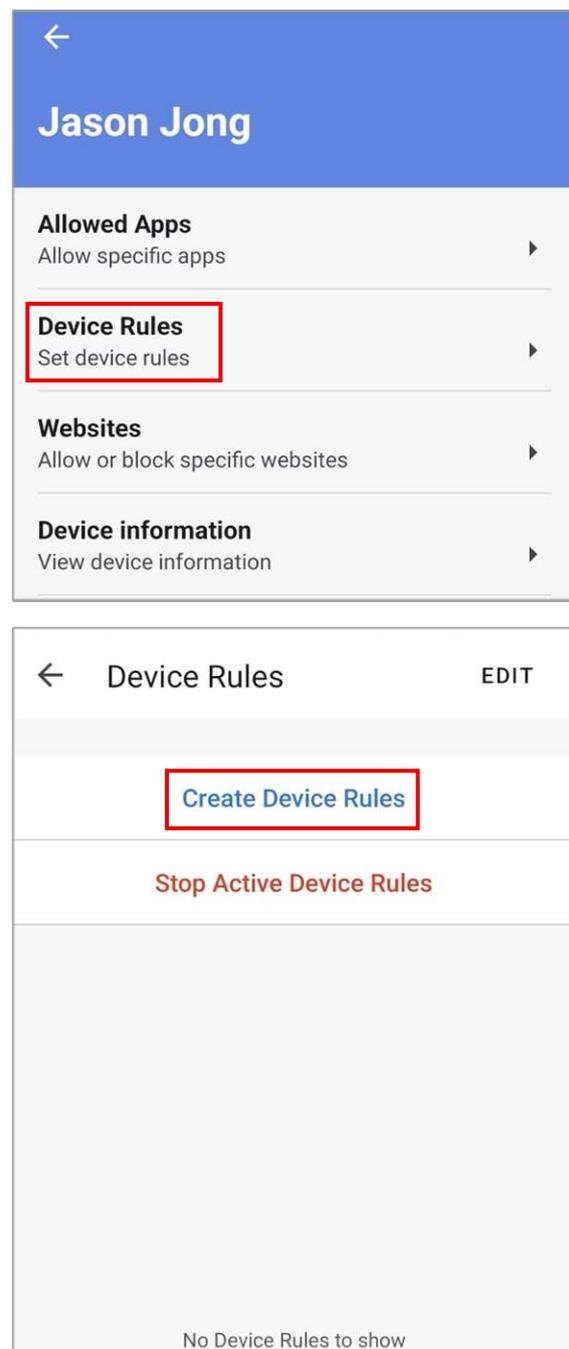
Step 2: Tap the type of Device Rule you want to set. The types of Device Rules that may be available include the following:

- **Ad Hoc**: This option allows you to restrict app access immediately, regardless of the date and time.
- **Day & Time**: This rule allows you to restrict app access based on specific days and times.
- **Motion**: With this rule, app restrictions are based on specific activities or conditions, such as when the PLD is in motion (e.g. while running).
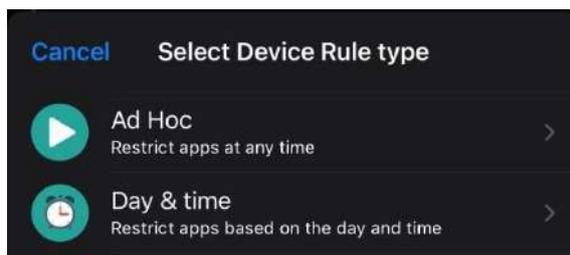
iOS Jamf Parent App   Android Jamf Parent App
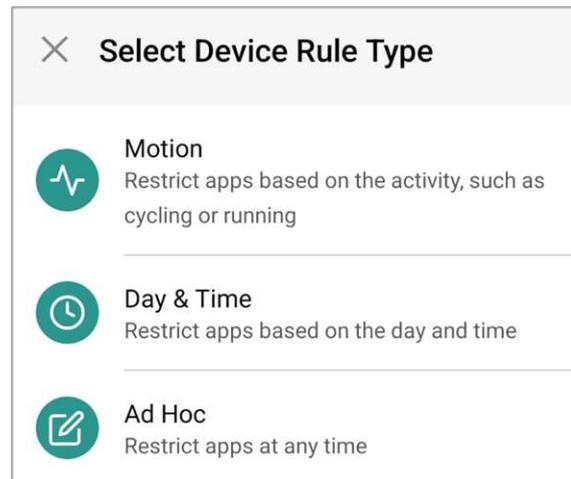
5.3.1 Restricting App Access using Ad Hoc

Selecting Ad Hoc allows you to restrict app access immediately, regardless of the date and time, after school hours.

Step 1: Tap **"Ad Hoc"**.

iOS Jamf Parent App   Android Jamf Parent App
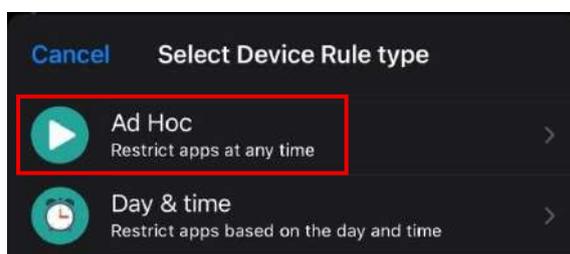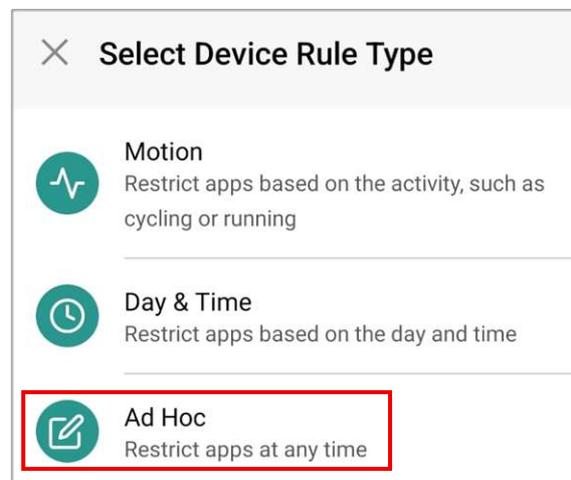
Step 2: You can:

    a. either tap to select the **category of apps** you want to **restrict**,

    b. or tap **"Custom"** to select (**check**) specific apps you want to **allow**

and tap "**Next**".
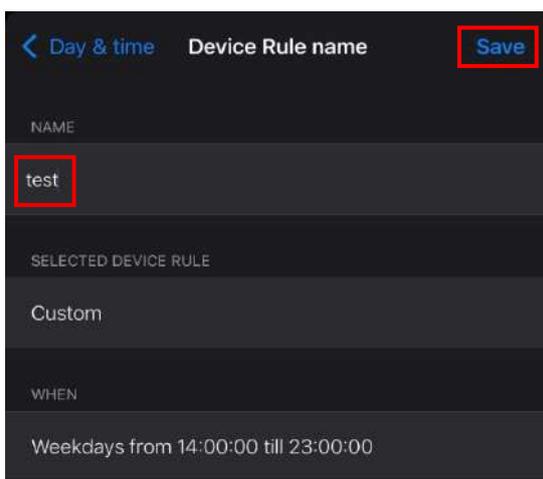
iOS Jamf Parent App	Android Jamf Parent App

Step 3: Enter a name for the Device Rule and tap **Save**.

iOS Jamf Parent App	Android Jamf Parent App

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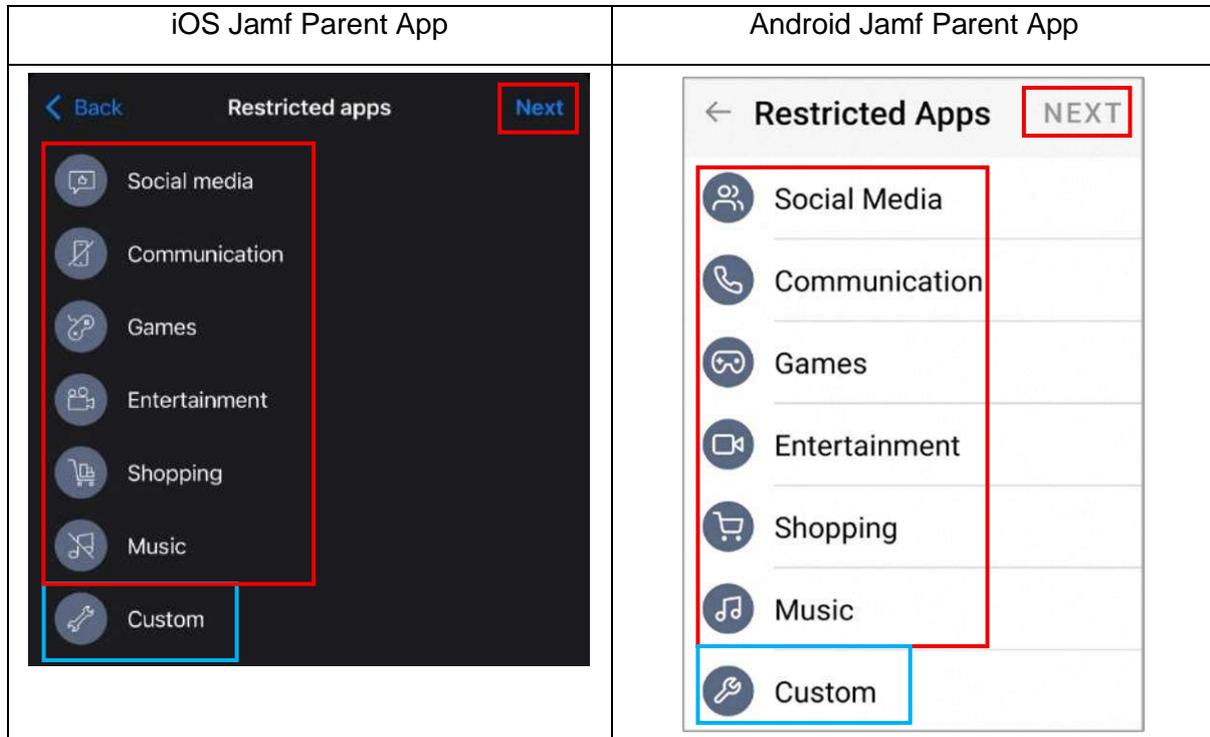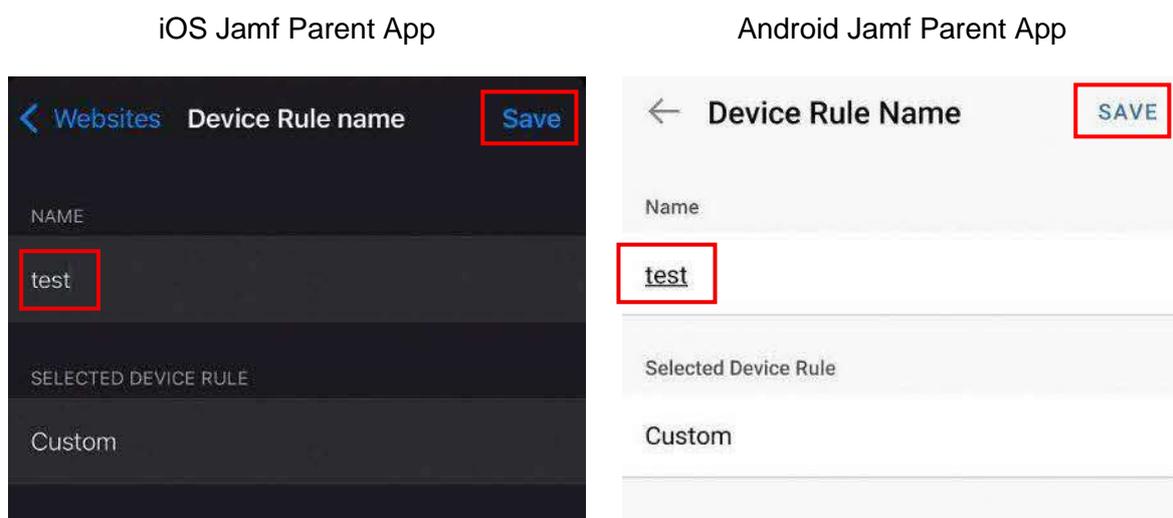
Step 4: Tap on the created rule (e.g. test), set the timer then tap "**Start**" for the rule to take effect for the duration set by the timer.
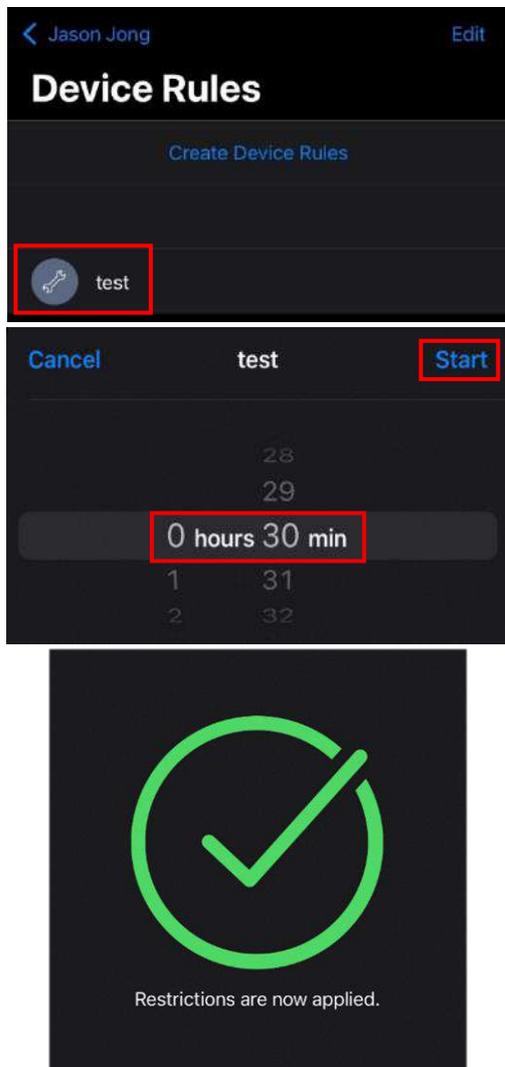
iOS Jamf Parent App   Android Jamf Parent App
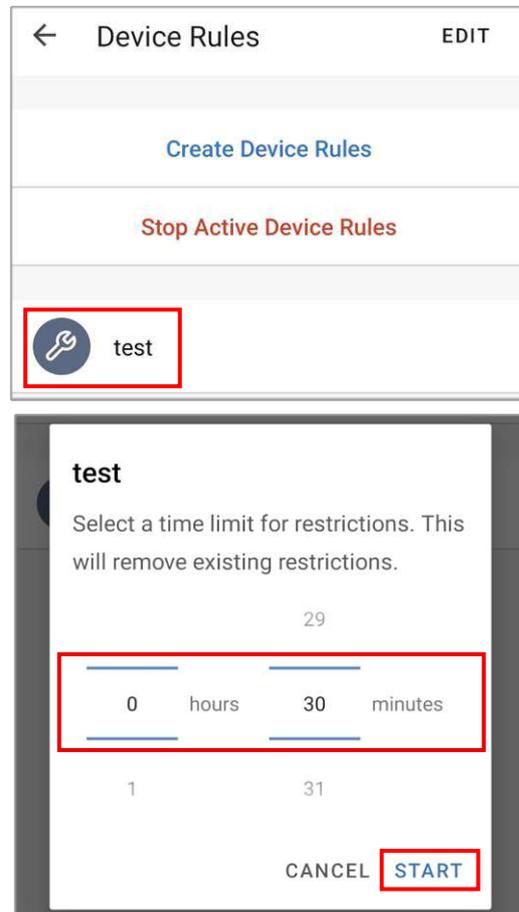
5.3.2 Restricting App Access by Day & Time

You can also restrict app access based on the specific day of the week and the time of the day.

Step 1: Tap **"Day & Time"**.

iOS Jamf Parent App   Android Jamf Parent App

Step 2: You can
     a. either tap to select the **category of apps** you want to <u>**restrict**</u>,
     b. or tap **"Custom"** to select (<u>**check**</u>) specific apps you want to <u>**allow**</u>
and tap "**Next**".

iOS Jamf Parent App   Android Jamf Parent App

Step 3: You can select specific days and times for the Device Rule to be active or choose "**Always**" to apply it continuously from Monday to Sunday. Once configured, tap "**Next**" to proceed.

iOS Jamf Parent App   Android Jamf Parent App

Step 4: Enter a name for the Device Rule and tap **Save**.

iOS Jamf Parent App   Android Jamf Parent App

Step 5: You see the new rule at the Device Rules creation page (e.g. test).

<div style="text-align:center">

iOS Jamf Parent App   Android Jamf Parent App

</div>

Step 6: "**Active**" will be indicated under the rule name to show that the rule is active.

<div style="text-align:center">

iOS Jamf Parent App   Android Jamf Parent App

</div>

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5.3.3 Restricting App Access by Motion

You can control app access based on your child's/ward's activity level. You can choose specific activities — such as Walking, Running, or Cycling — that, when detected, will apply app restrictions accordingly.

Step 1: Tap **"Motion"**.
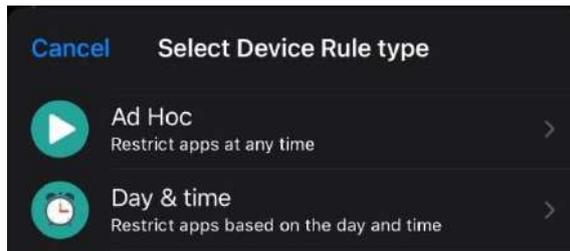
iOS Jamf Parent App	Android Jamf Parent App
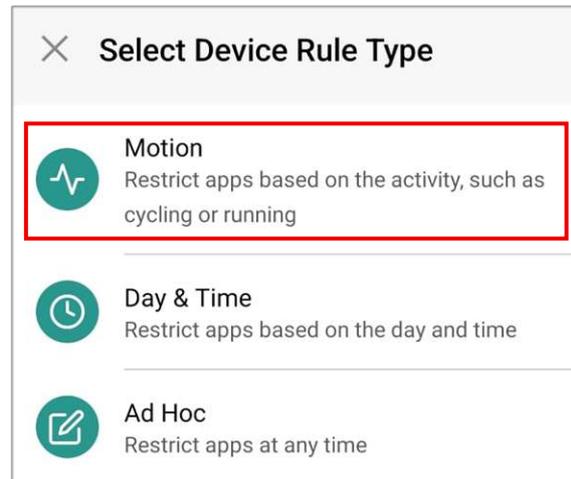
Note: The "Motion" option is removed from Jamf Parent app in iOS on Mid-Aug 2025.

Step 2: In the **"Select motion"** screen, toggle on the desired activities to set these restrictions. Once selected, the app will apply the restriction when the device detects the chosen motion. Tap "**Next**".

Android Jamf Parent App
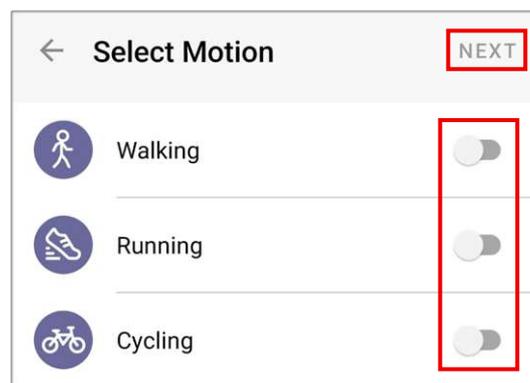
Step 3: You can select specific days and times for the Device Rule to be active or choose "**Always**" to apply it continuously from Monday to Sunday. Once configured, tap "**Next**" to proceed.

Android Jamf Parent App

Step 4: Enter a name for the Device Rule and tap **Save**.

Android Jamf Parent App

Step 5: You see the new rule at the Device Rules creation page (e.g. test).

Android Jamf Parent App

Step 6: "**Active**" will be indicated under the rule name to show that the rule is active.

Android Jamf Parent App

5.3.4 Editing Device Rules

You can edit any existing rules that you have created.

Step 1: To edit a Device Rule, tap "**Edit**" in the top right-hand corner.
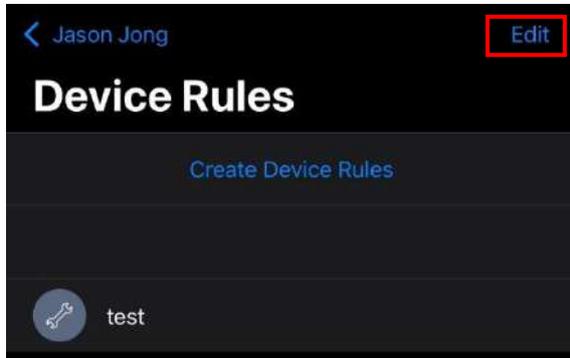
iOS Jamf Parent App	Android Jamf Parent App
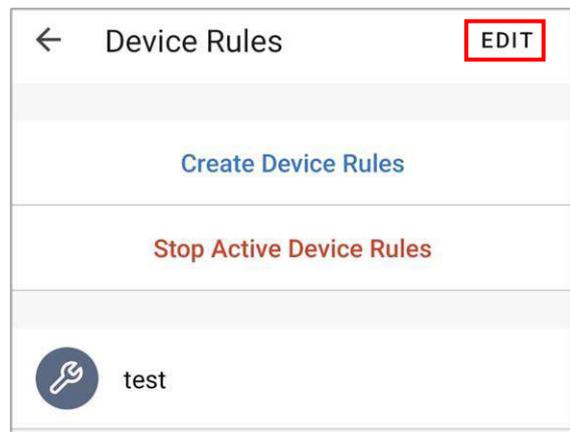
Step 2: To edit an existing rule, tap the rule you want to modify (e.g. "test" in this example).

iOS Jamf Parent App	Android Jamf Parent App
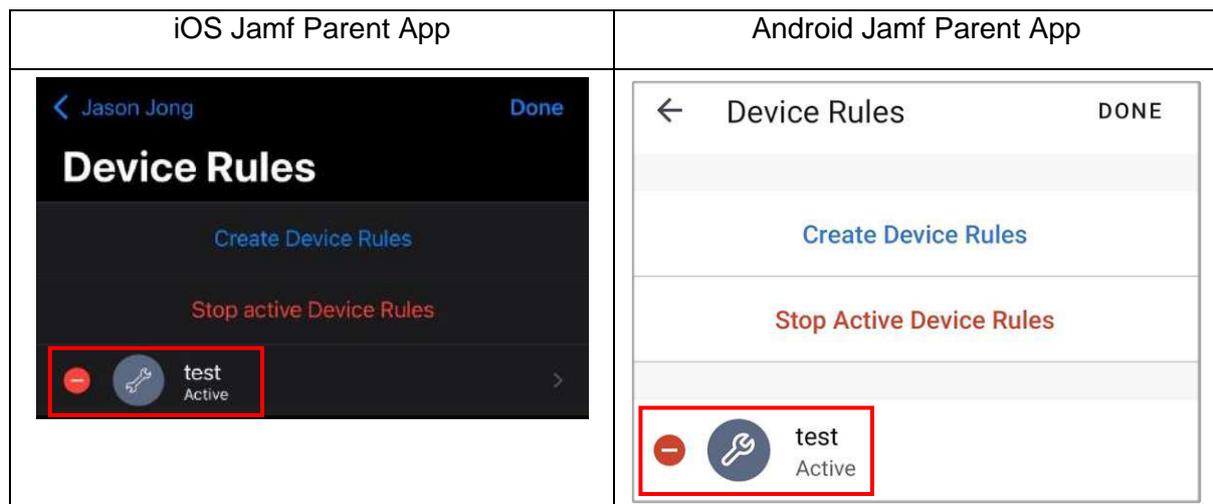
Step 3: This will open the rule settings where you can make any necessary changes. *(refer to 5.3.2 Restricting App Access by Day & Time for the rule setting guide)*

Step 4: Once edits are complete, save the rule to apply the updates. Click Done to complete the modification of existing rule.

iOS Jamf Parent App	Android Jamf Parent App

5.3.5 Deleting Device Rules

To delete a Device Rule, after tapping on "**Edit**", tap the "minus" icon next to it.
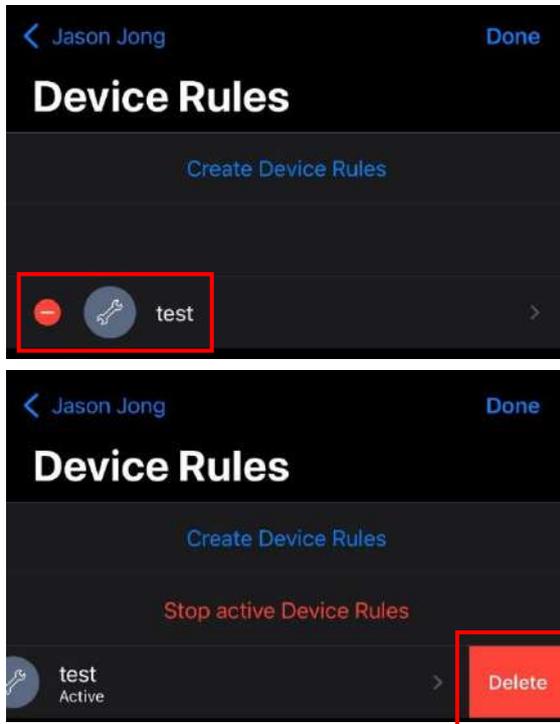
iOS Jamf Parent App   Android Jamf Parent App

5.3.6 Stop Active Device Rules

You can stop any active Device Rules. Following these steps will stop **all** active rules.

Step 1: Tapping the "**Stop Active Device Rules**" will trigger a pop-up panel to explain that "**All Active Device Rules will stop, but all other settings will still be applied**".
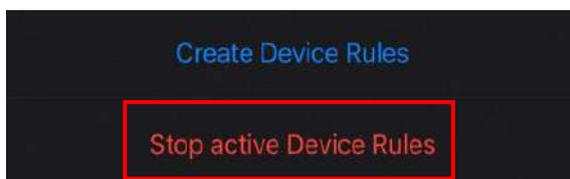
iOS Jamf Parent App   Android Jamf Parent App

Note: If no active rules are currently activated, the "Stop Activate Device Rules" option will not appear on iOS.

Step 2:

Tapping "**Yes**" will stop all active Device Rules. Tapping "**No**" will exit this action, and all active Device Rules will remain active.

iOS Jamf Parent App

Tapping on "**Ok**" will stop all active Device Rules. Tapping "**Cancel**" will exit this action, and all active Device Rules will remain active.

Android Jamf Parent App

Jamf Parent

All active Device Rules will stop, but all other settings will still be applied.

No   Yes

Stop Active Device Rules

All active Device Rules will stop, but all other settings will still be applied.

CANCEL   OK
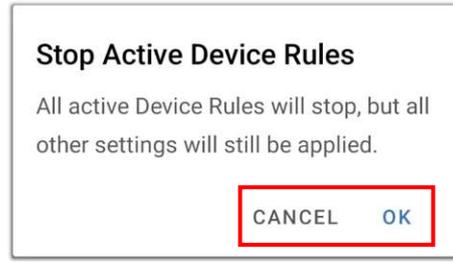
Step 3:

The pop-up panel showing "**All Device Rules will be stopped**" will appear when the "**Yes**" is tapped in **step 2**. Tap on "**OK**" to exit the pop-up panel.

The pop-up panel showing "**Stop Active Device Rules**" will show the loading icon when "**OK**" was tapped in **step 2**. The pop-up panel will disappear when active Device Rules are stopped.

iOS Jamf Parent App

Android Jamf Parent App
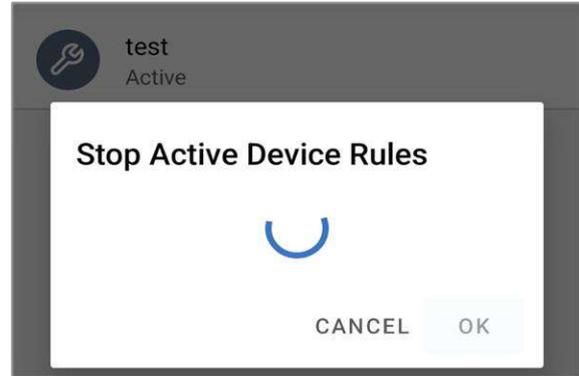
5.3.7 View Device Information

You will be able to view basic device information via the Jamf Parent app.

Step 1: Tap "**Device**" for android user and for iOS user tap "**Device Information**". This is to view the device information.

iOS Jamf Parent App
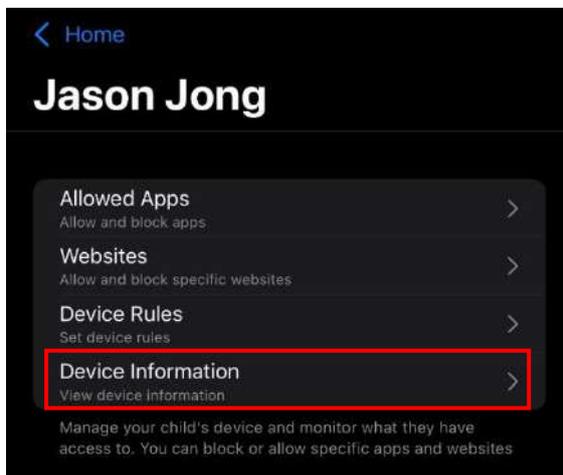
Android Jamf Parent App
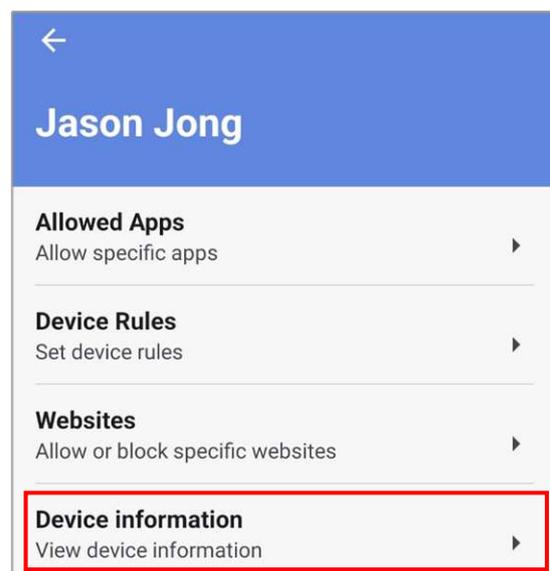
Step 2: You will have access to the following:

- **Device Details**: It displays the device model, iOS version, and serial number (DMP...V13).
- **Update device Information**: This option allows you to refresh the device data from Jamf School, which can be helpful to ensure that the most current device information is available.
- **[for iOS only] Remove passcode**: This option enables you to remotely clear the passcode on the PLD. This feature is useful if the passcode is forgotten or needs to be reset, allowing the user to set a new passcode without needing the old one.

iOS Jamf Parent App	Android Jamf Parent App
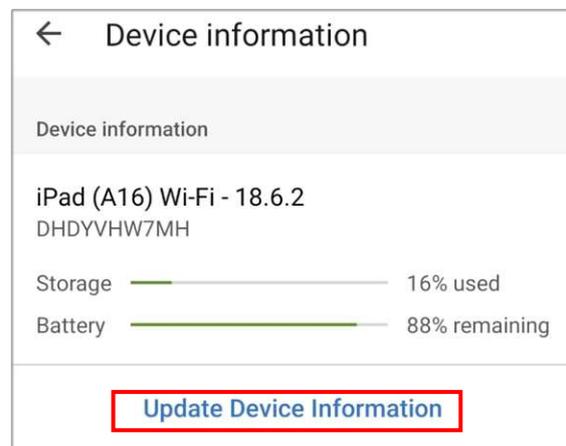
Note: The "Remove Passcode" option is exclusive to Jamf Parent app in iOS and is not available in its Android version.

5.3.8 Custom Sleep Hours

Your child's/ward's PLD will be set to the default sleep hours from 11.00pm to 6.30am. This is to prevent device usage during the night, ensuring your child/ward gets sufficient rest time. However, you can use the Jamf Parent app to customize the start of the sleep hours for your child's/ward's PLD.

Step 1: Tap "**Device Rules**", then tap "**Create Device Rules**".
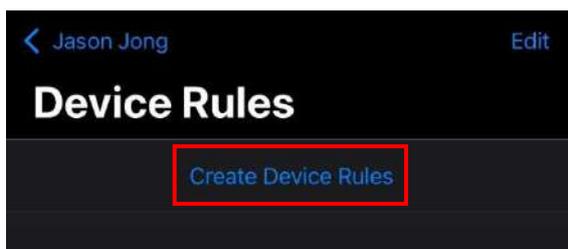
iOS Jamf Parent App	Android Jamf Parent App

Step 2: Tap "**Day & Time**".
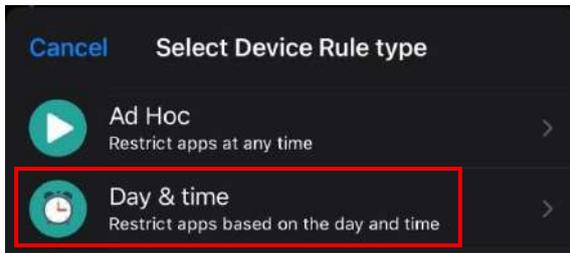
<table>
<tr><td>iOS Jamf Parent App</td><td>Android Jamf Parent App</td></tr>
</table>
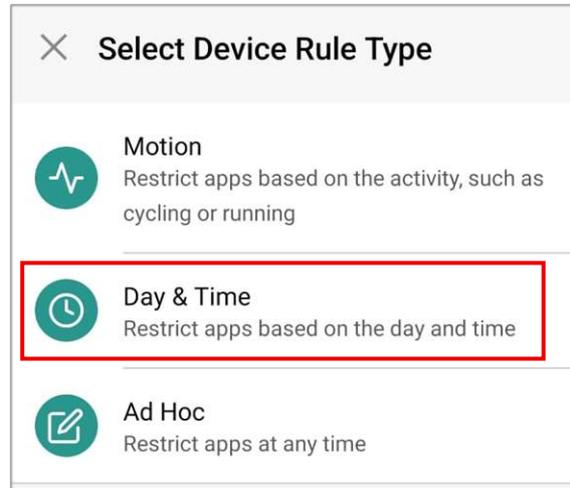
Step 3: Select "**Custom**" and tap "**Next**".
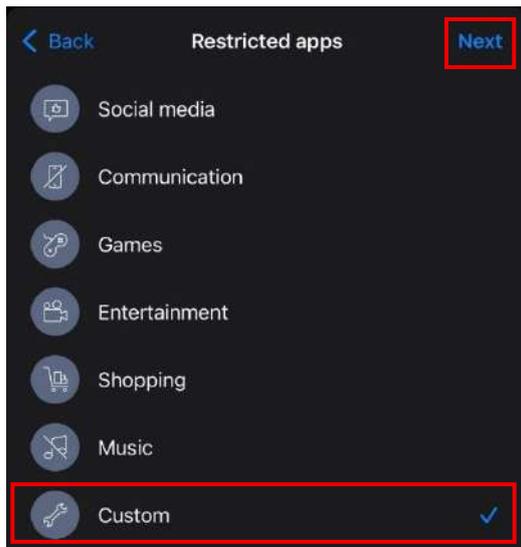
<table>
<tr><td>iOS Jamf Parent App</td><td>Android Jamf Parent App</td></tr>
</table>
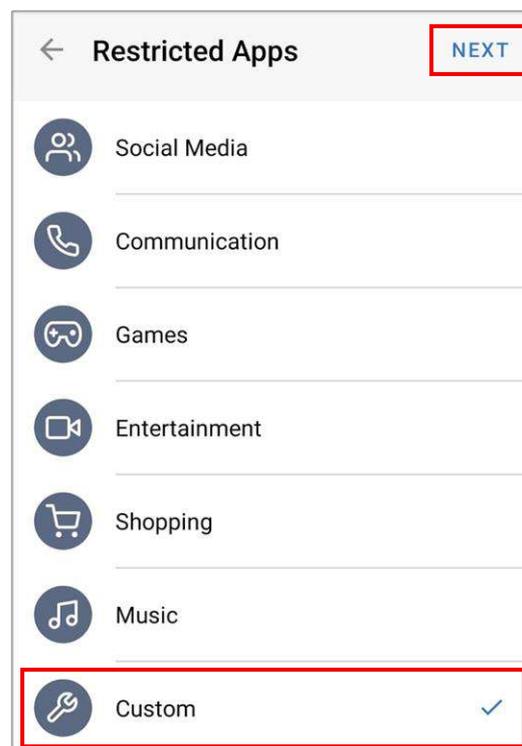
Step 4: Select "**Clock**" and tap on "**Next**".

<table>
<tr><td align="center">iOS Jamf Parent App</td><td align="center">Android Jamf Parent App</td></tr>
</table>
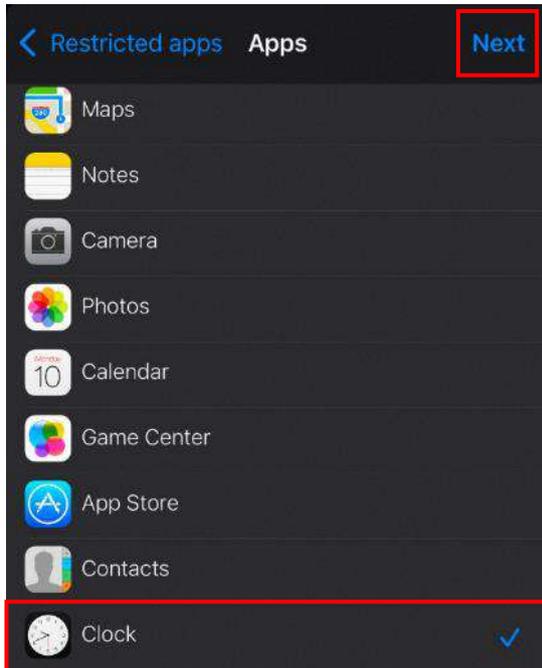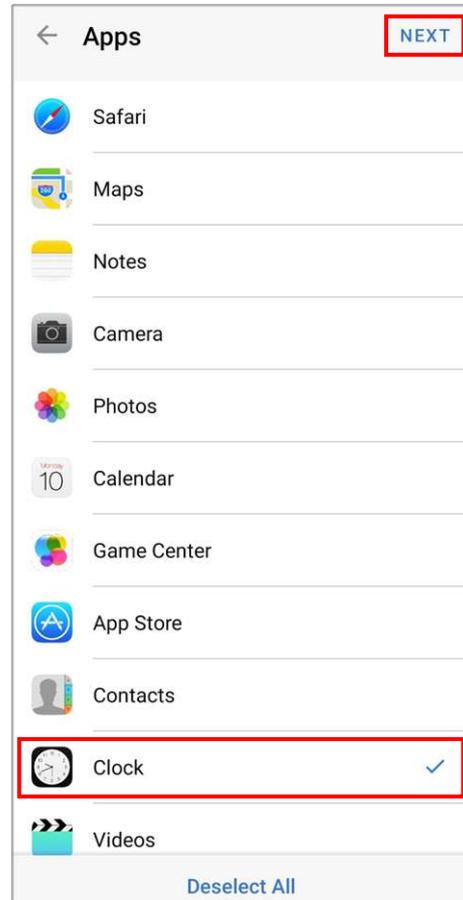
Step 5: Select and tap on "**Next**".

<table>
<tr><td align="center">iOS Jamf Parent App</td><td align="center">Android Jamf Parent App</td></tr>
</table>

For iOS version, after step 4 skip to step 6
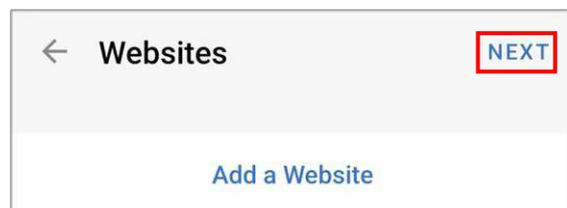
Step 6: Specify the days you want the custom sleep hours to be active.
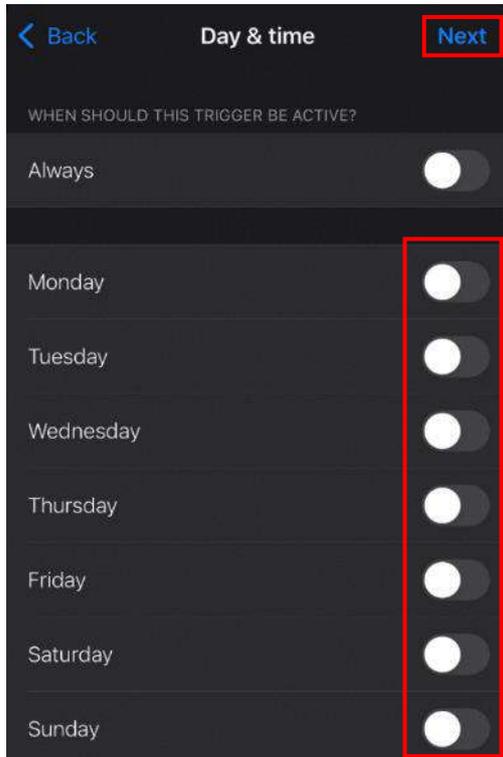
iOS Jamf Parent App   Android Jamf Parent App
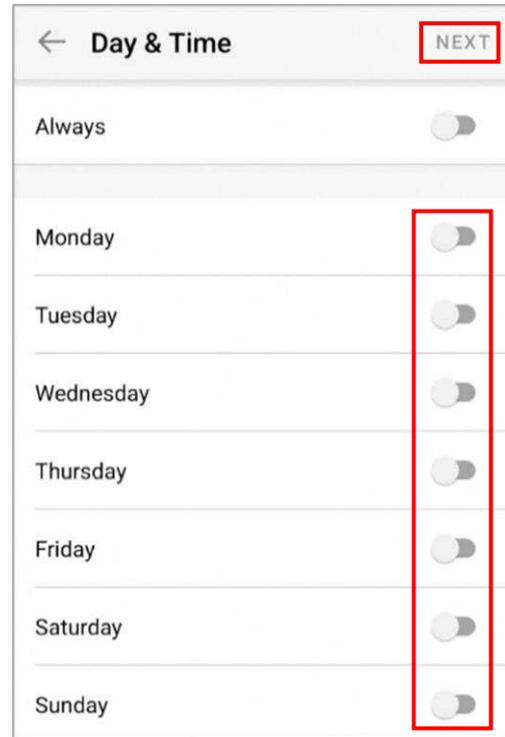
Step 7: Specify the start and end time for the custom sleep hours. Please note that you can only set the sleep hours within the after-school hours set by the school, such as between 2.00pm to 11.00pm. Please ensure that the start time and end time **do not conflict with school hours and after-school hours** set by the school.
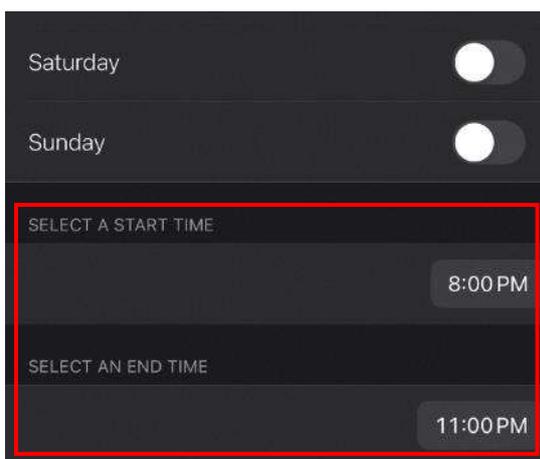
iOS Jamf Parent App   Android Jamf Parent App
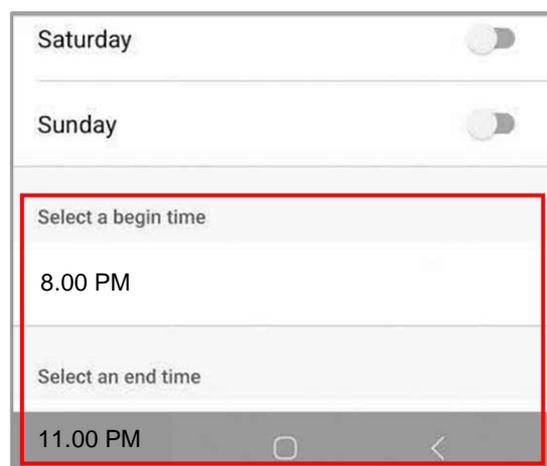
Step 8: The scheduled days and time will be displayed at the bottom. Confirm the schedule and give the Device Rule a name. Once ready, tap "**Save**".
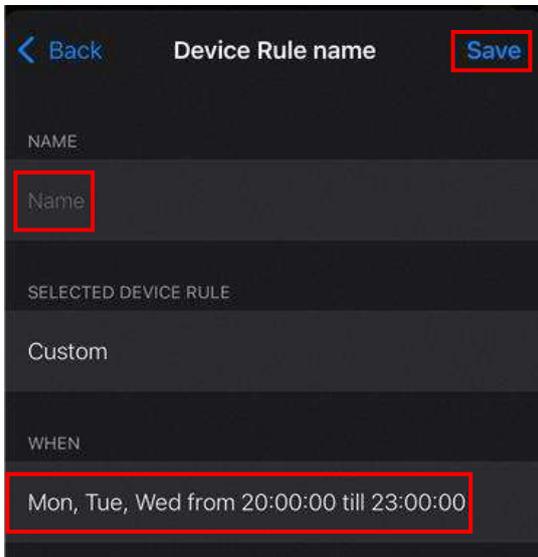
iOS Jamf Parent App	Android Jamf Parent App
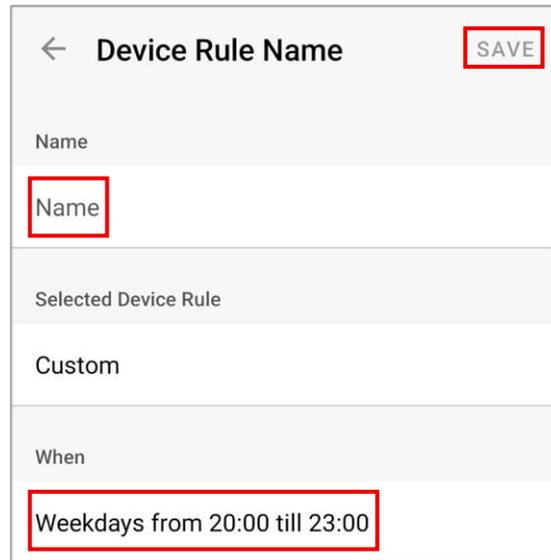
You have successfully set custom sleep hours for your child/ward.

You can stop this rule, together with other active Device Rules by tapping on "**Stop Active Device Rules**".
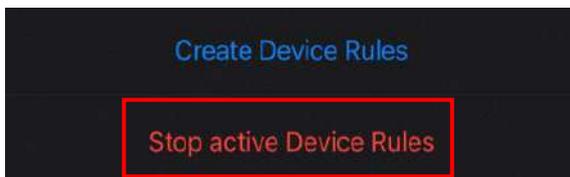
iOS Jamf Parent App	Android Jamf Parent App

5.3.9 Restrict App Store

You may want to have the ability to not let your child/ward freely download any application from the App Store. To do that, you can make use of either the "**Enable App Lock**" or "**Create Device Rules**" to restrict access to the App Store.

5.3.9.1 Restrict App Store on an Ad Hoc Basis

Step 1: On the "**Allowed Apps**" page, tap "**Enable App Lock**".
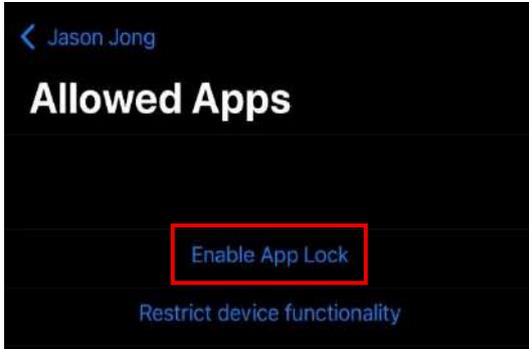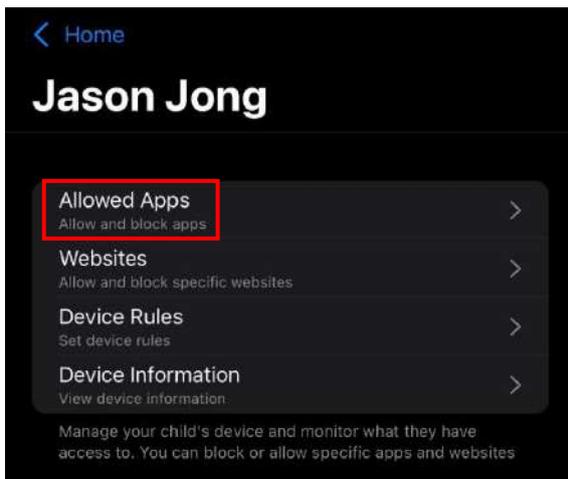
iOS Jamf Parent App

Android Jamf Parent App
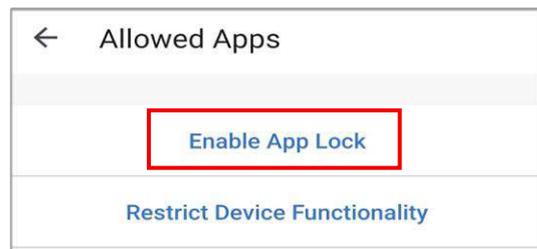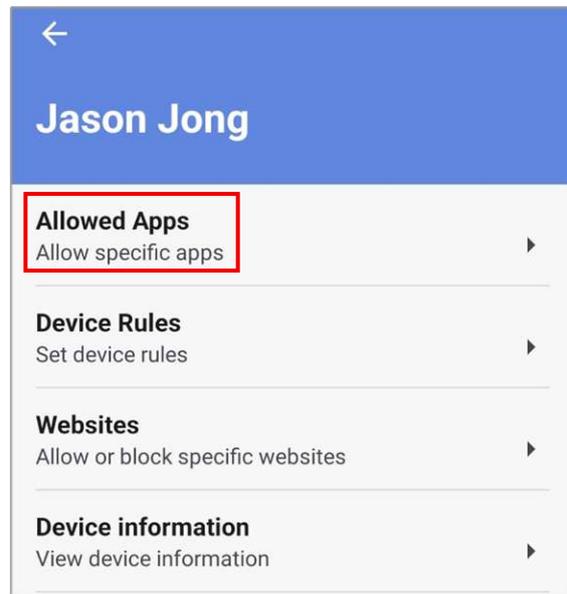
Step 2: Set the duration of lock, tap "**Select all**".

iOS Jamf Parent App	Android Jamf Parent App
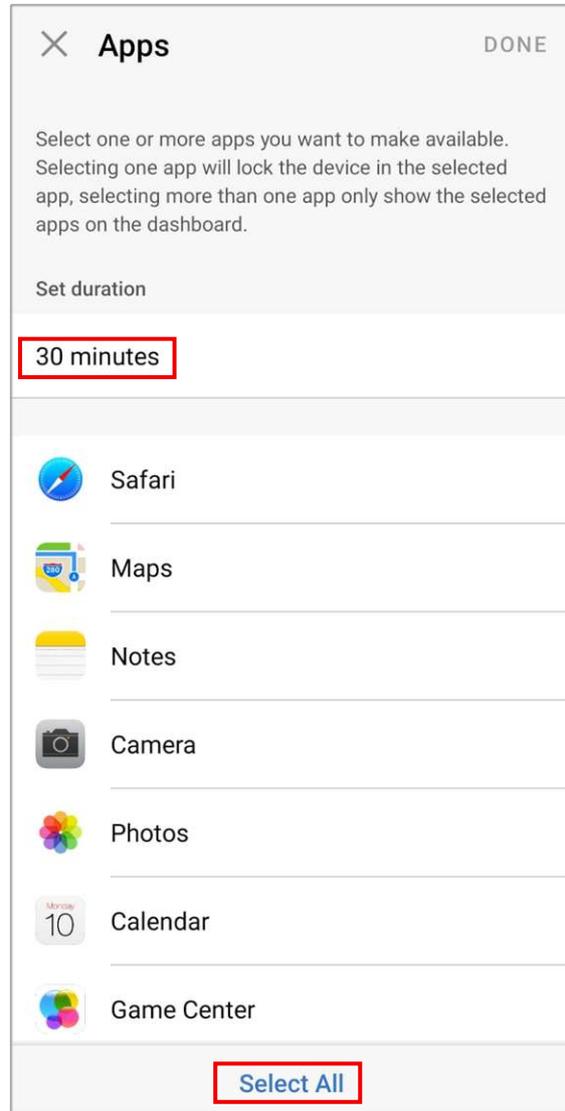
Step 3: Tap **"App Store"** to **uncheck** it. This setup **allows access to all selected apps but not App Store**, preventing your child/ward from installing applications on their own.
Tap "**Done**".

Note: Under the list of apps, **checked = allow** app access whilst **unchecked = restrict** app access.
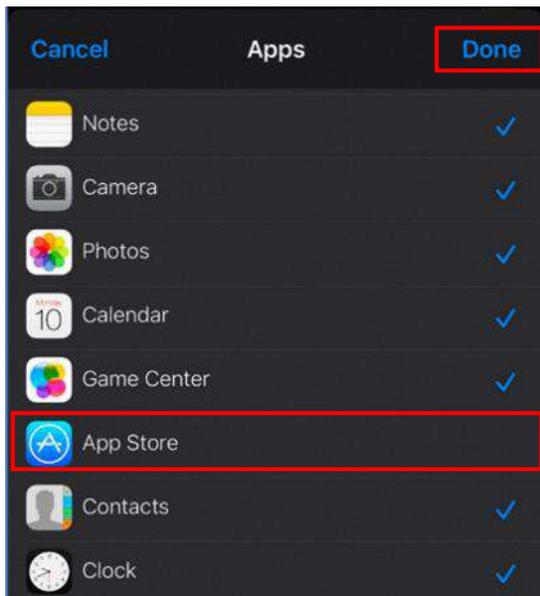
iOS Jamf Parent App   Android Jamf Parent App
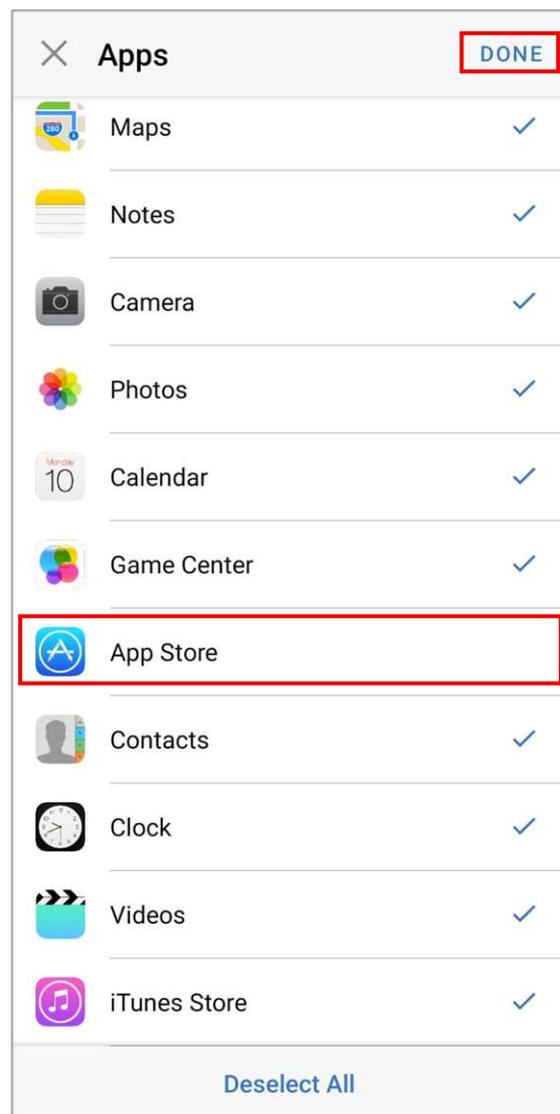
Step 4: An App Lock will now be set for 30 minutes, allowing access to all selected apps except the App Store, which is now blocked. If you want to make changes to the allowed apps, simply tap on "**Change allowed apps**" at the top of the screen.
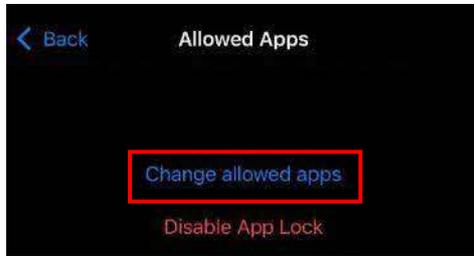
iOS Jamf Parent App   Android Jamf Parent App
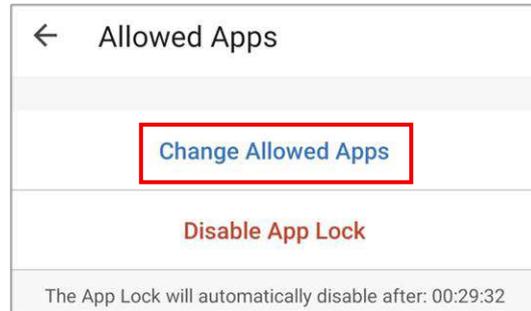
Step 5: If you want to **disable** the App Lock earlier, simply tap **"Disable App Lock"**. This will immediately lift the restrictions, returning the device to its normal state.

iOS Jamf Parent App   Android Jamf Parent App
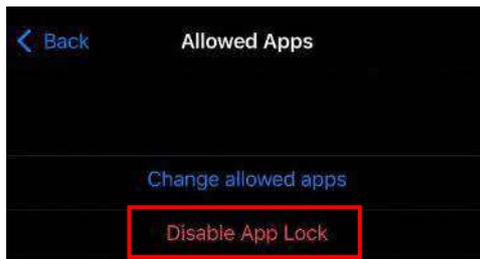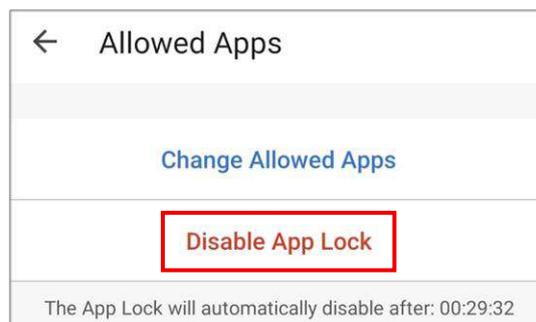
5.3.9.2 Restrict App Store based on Device Rules

Step 1: Tap **"Day & Time"**.
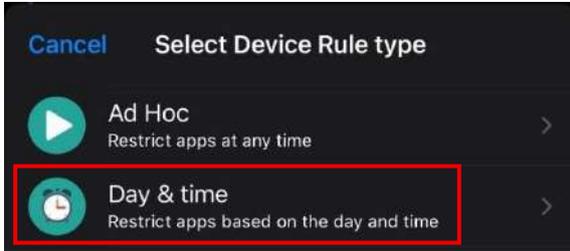
iOS Jamf Parent App

Android Jamf Parent App
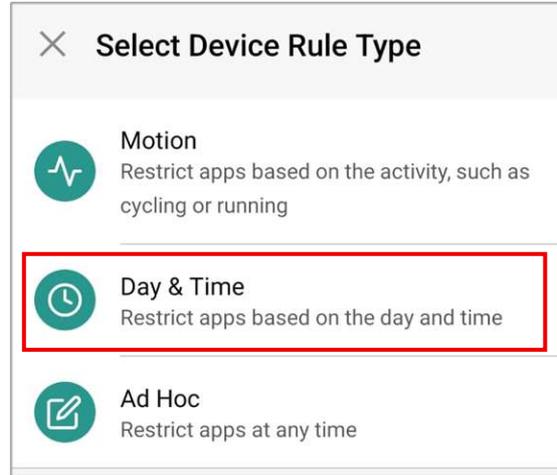
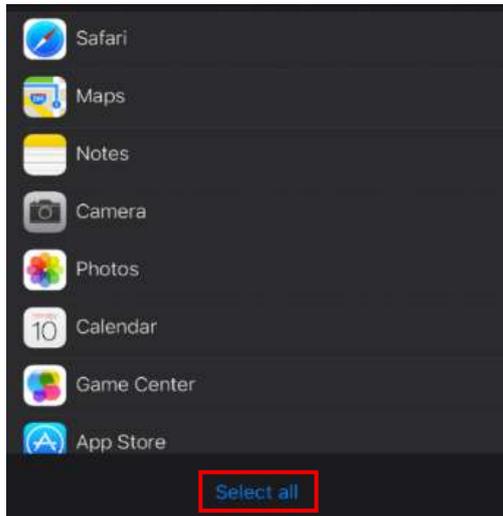**Step 2:** Tap "**Custom**" and tap "**Next**".

iOS Jamf Parent App

Android Jamf Parent App

5.3.9.2 Restrict App Store based on Device Rules
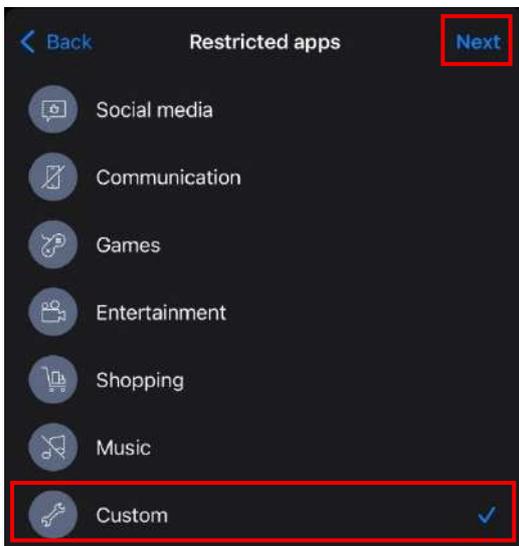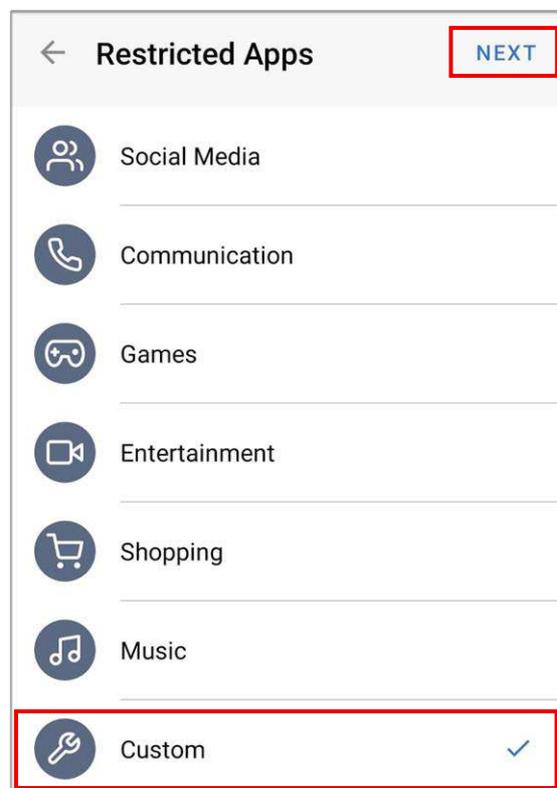
Step 3: Tap on "**Select all**".

iOS Jamf Parent App	Android Jamf Parent App
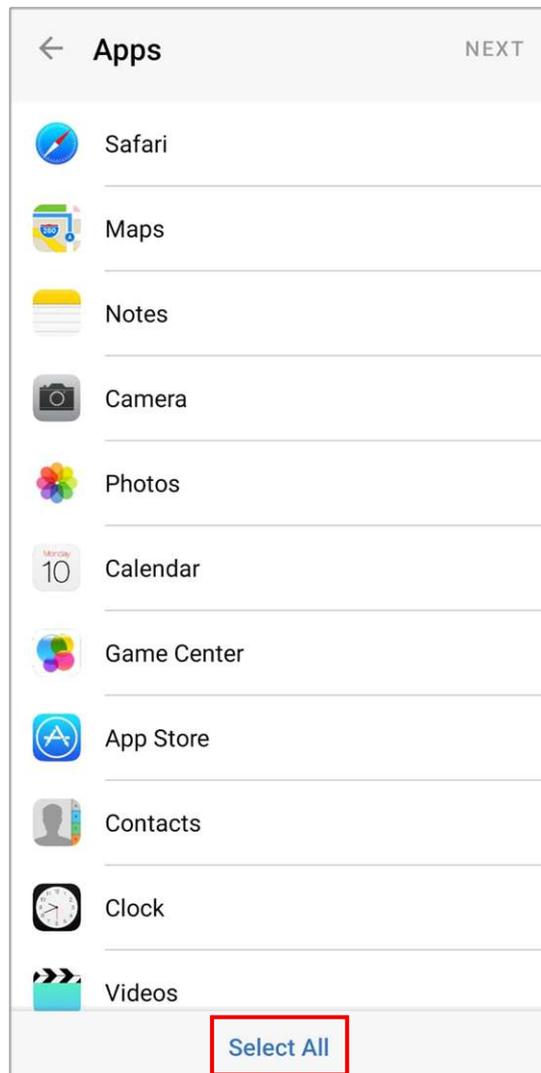
Step 4: Unselect "**App Store**" and tap "**Next**".

iOS Jamf Parent App
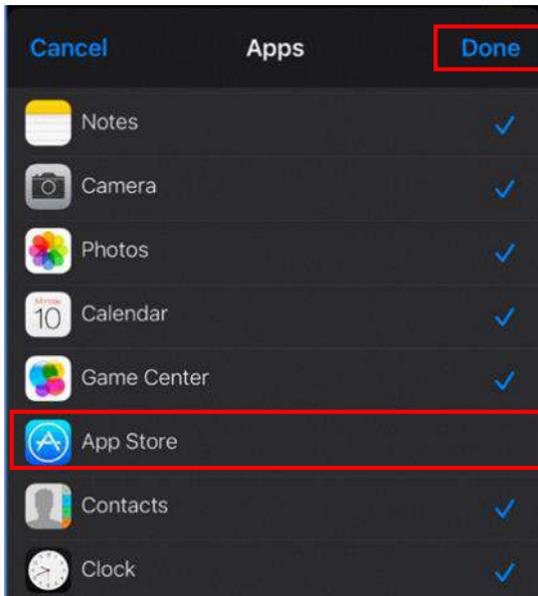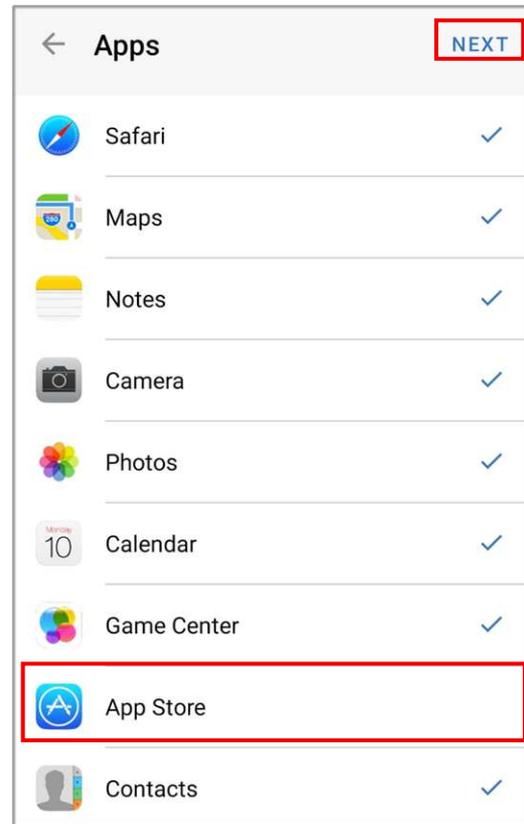
Android Jamf Parent App

**Step 5:** Select and tap on "**Next**".

iOS Jamf Parent App

Android Jamf Parent App

For iOS version, after step 4 skip to step 6
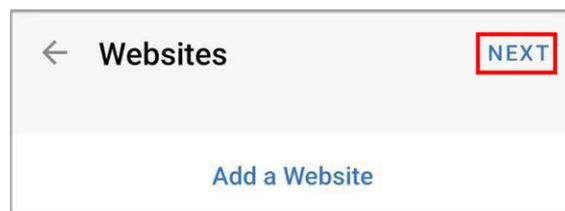
Step 6: To block the App Store indefinitely, choose "**Always**". Otherwise, you can select the days at which the App Store is unavailable. You must also configure the time at which this rule will take effect. If you want to block the App Store after school hours, you can set the start time to 2.00pm and end time to 11.00pm (default timing, subject to individual school's setting). Do check with your child's/ward's school for the exact after school hours. Once configured, tap "**Next**" to proceed.
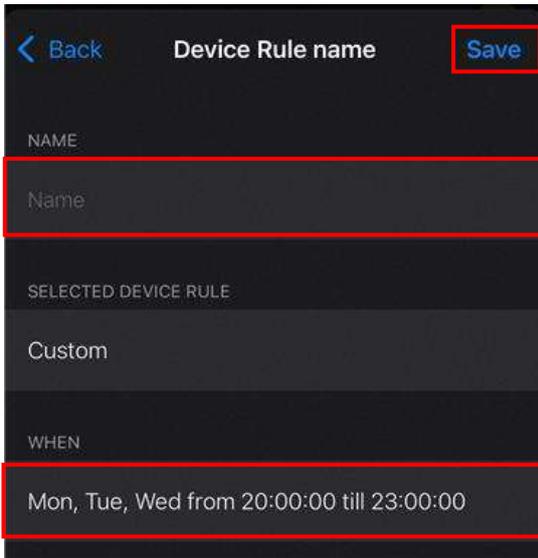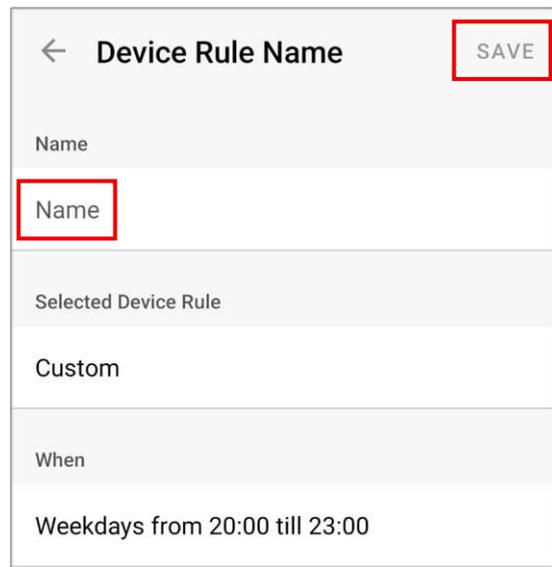
iOS Jamf Parent App | Android Jamf Parent App

jamf | SCHOOL
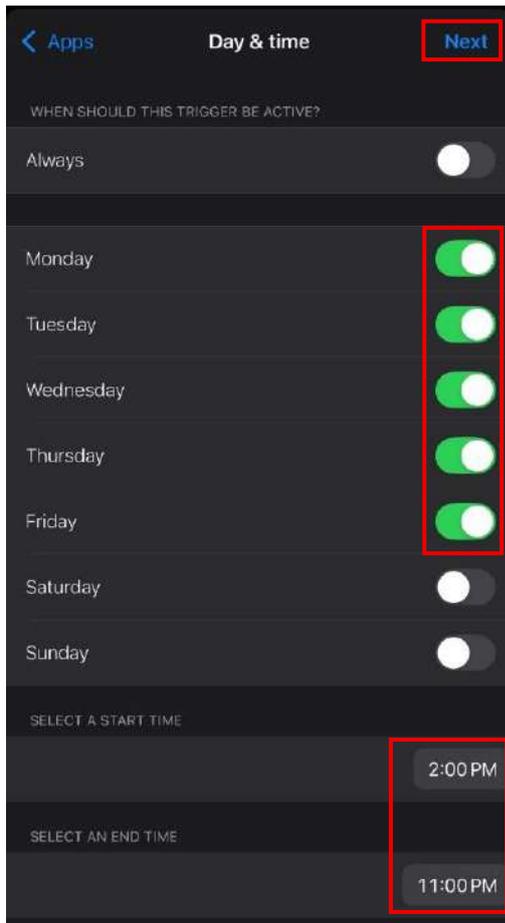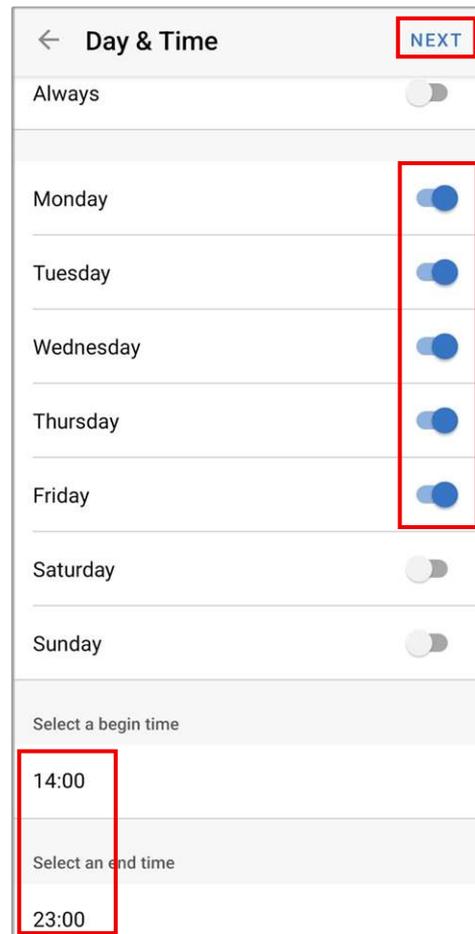
Step 6: Enter a name for the Device Rule and tap **Save**.
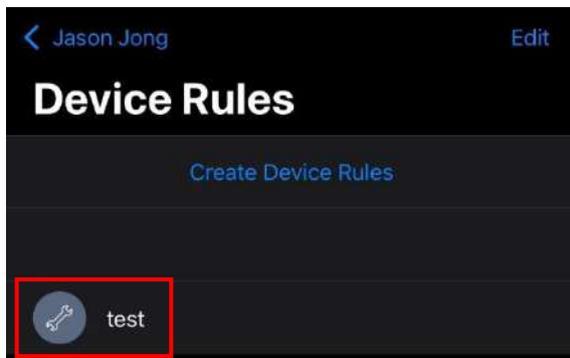
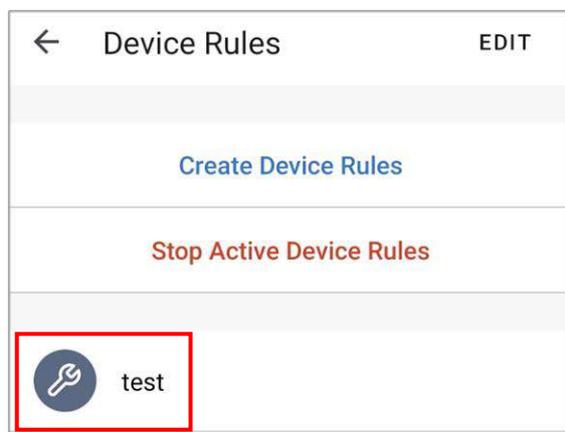| iOS Jamf Parent App	Android Jamf Parent App

Step 7: You see the new rule at the Device Rules creation page (e.g. test).
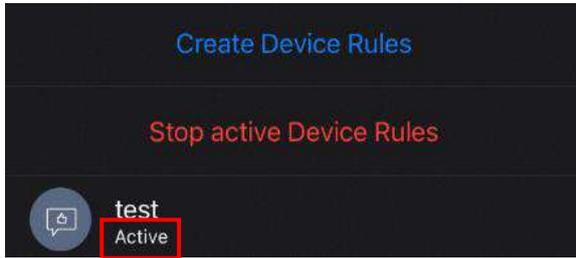
iOS Jamf Parent App	Android Jamf Parent App

Step 8: "**Active**" will be indicated under the rule name to show that the rule is active.

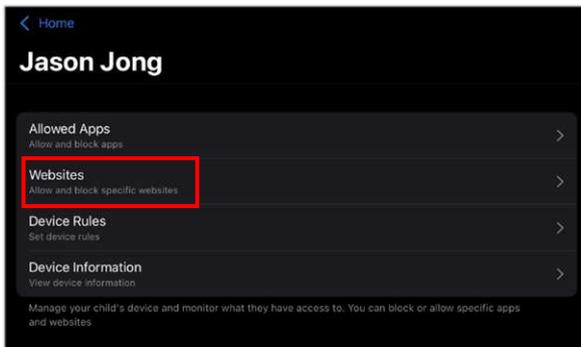iOS Jamf Parent App

Android Jamf Parent App
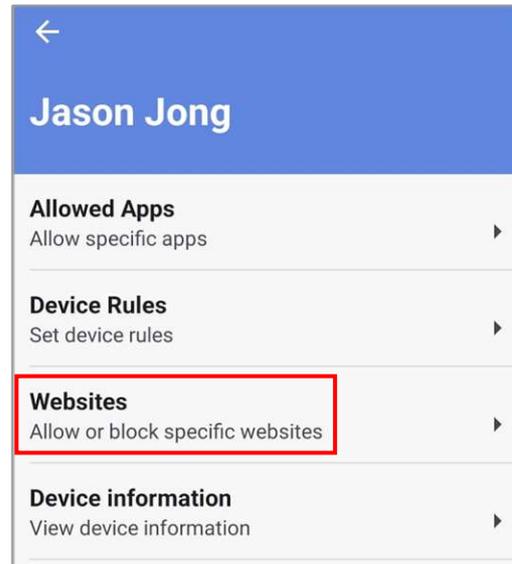
5.4 Websites Filtering

The Websites Filtering feature allows you to configure which websites are allowed or disallowed on your child's/ward's PLD.

Step 1: Tap on **"Websites"** to allow or block certain URL(s).

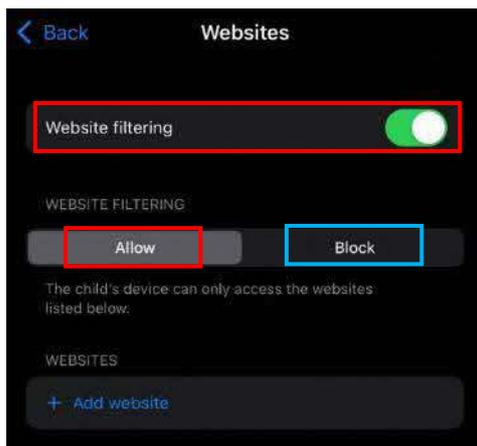iOS Jamf Parent App   Android Jamf Parent App
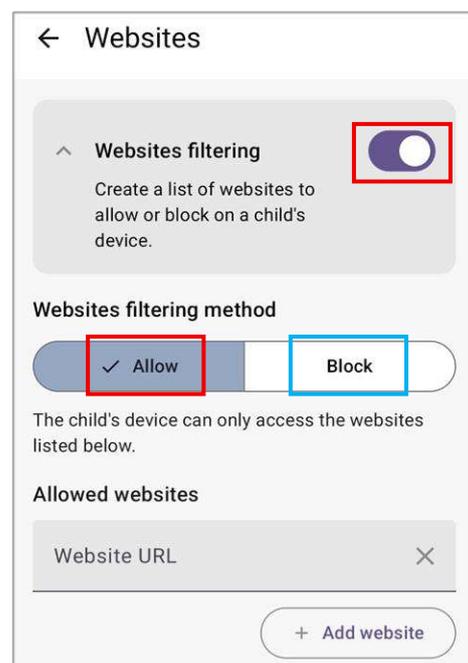

Step 2: To enable **"Websites filtering"**, tap the toggle to switch on.
Tap **Allow** to enable the child's device to access only the listed websites,
or tap **Block** to block the child's device from accessing the listed websites.

iOS Jamf Parent App   Android Jamf Parent App

Step 3: Tap **+Add website** and enter the URL(s) of the website(s) you want to either **Allow** or **Block**.

You can add multiple websites to the list.

iOS Jamf Parent App	Android Jamf Parent App
"Allow" Method Example: Allowing Only the Access to Singapore Student Learning Space (SLS) **Note:** Your child will be unable to access websites other than SLS.	

"Block" Method Example: Blocking the YouTube Website
Note: Your child will not be able to access YouTube (the website).
Other websites not included in the Blocked Websites list or blocked by Jamf at school or MOE level will **remain accessible**.
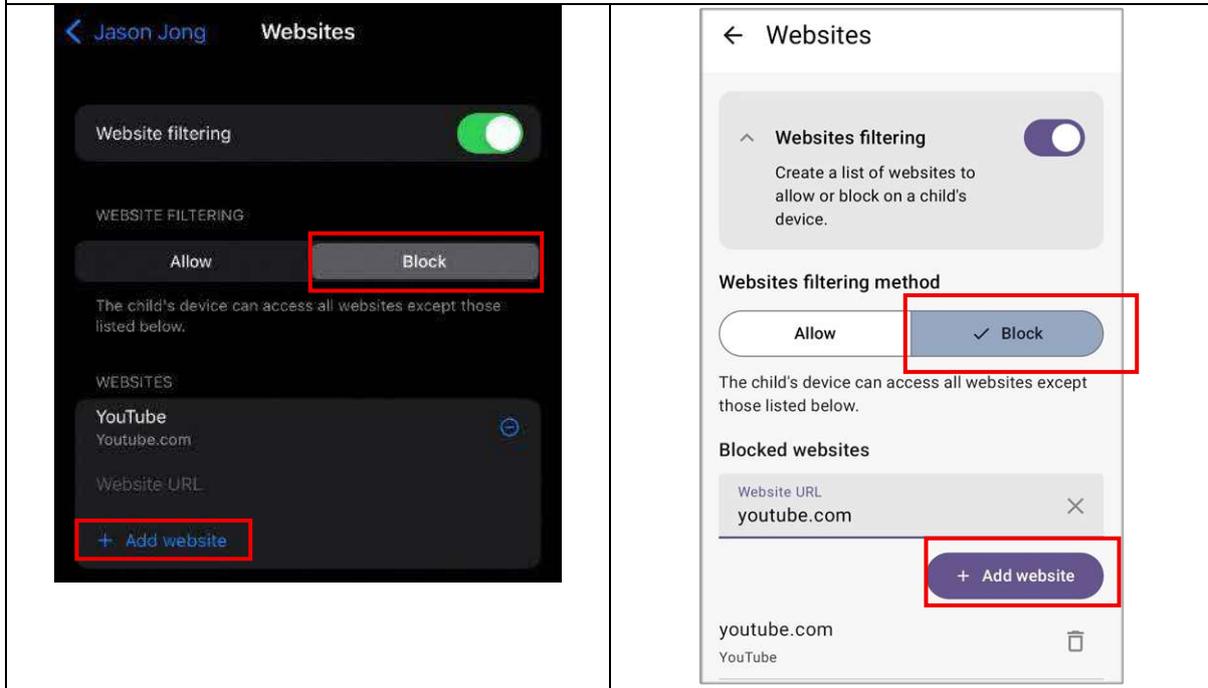
Section 6: Installation of Applications

Your child/ward will be able to download any application under **Option A**. However, some applications may prompt for your child's/ward's personal Apple Account password during installation.

Please note that the **Jamf Trust** and **Jamf Student** apps are still installed on the PLD after school hours, and the corresponding configuration profiles remain in place to ensure proper PLD management and compliance with school guidelines. These apps and profiles provide a secure environment for accessing approved educational resources and managing PLD usage.

For App Store access, your child/ward can sign in with their Apple Account without needing to sign out of the School Managed Apple Account. This allows them to download applications while preserving iCloud functionality, ensuring that the 200GB data backup provided by the School Managed Apple Account remains active and unaffected.
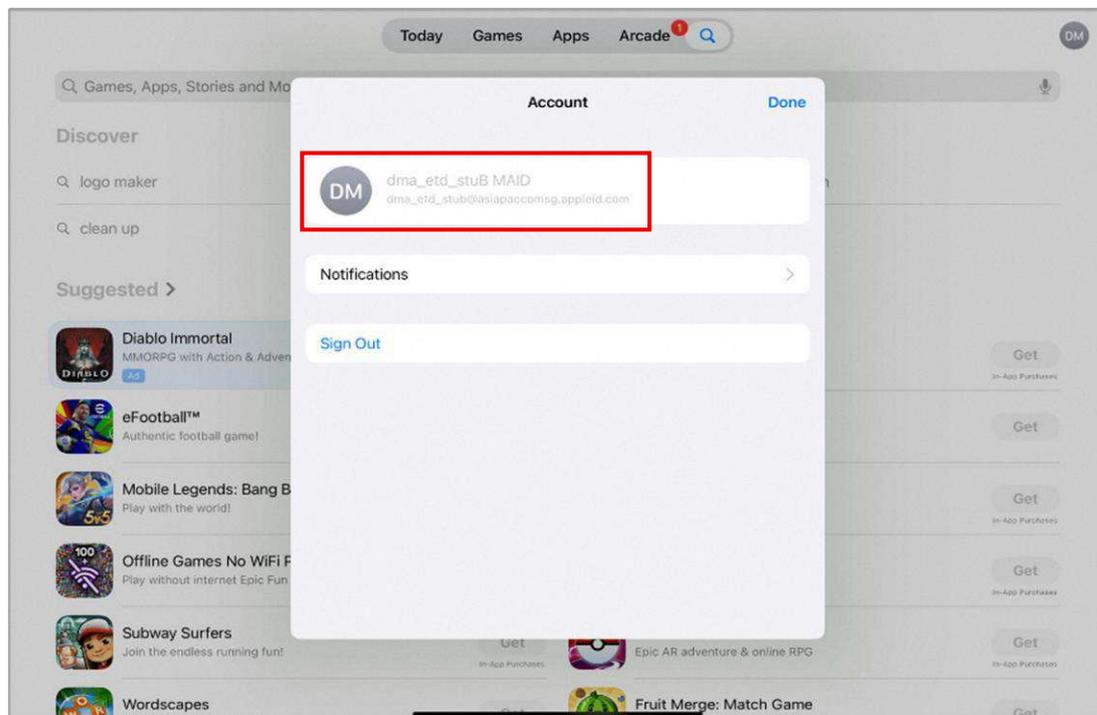
Reminder: <u>**Do not sign out**</u> of your School Managed Apple Account in Settings. Instead, you will sign in with a personal account in the App Store.
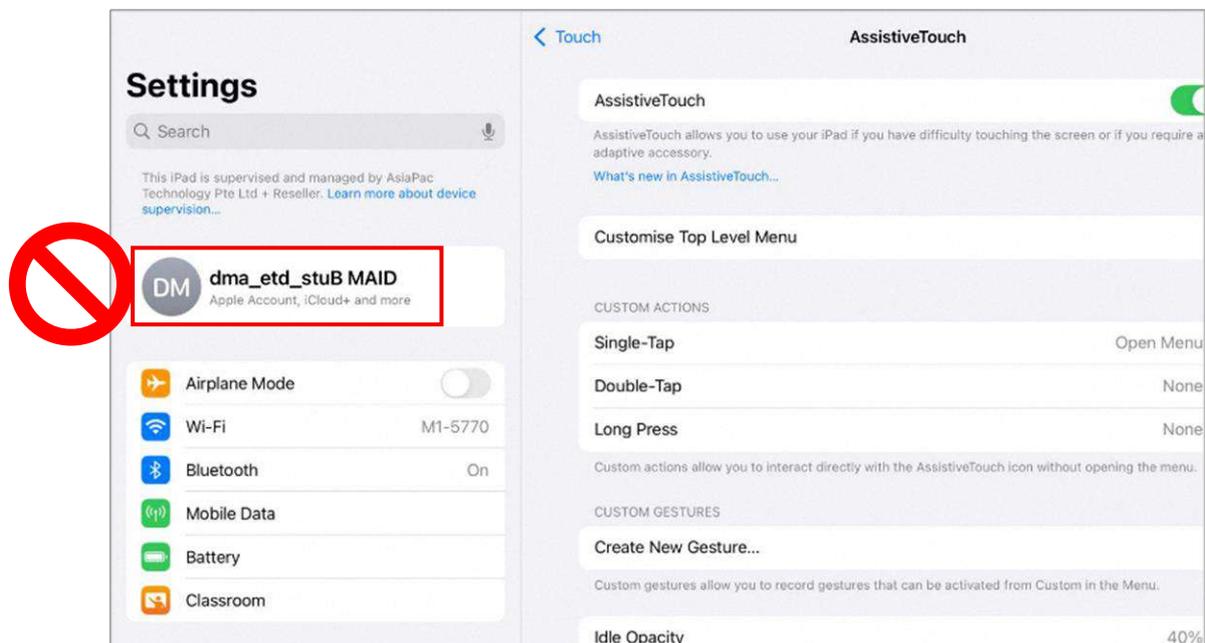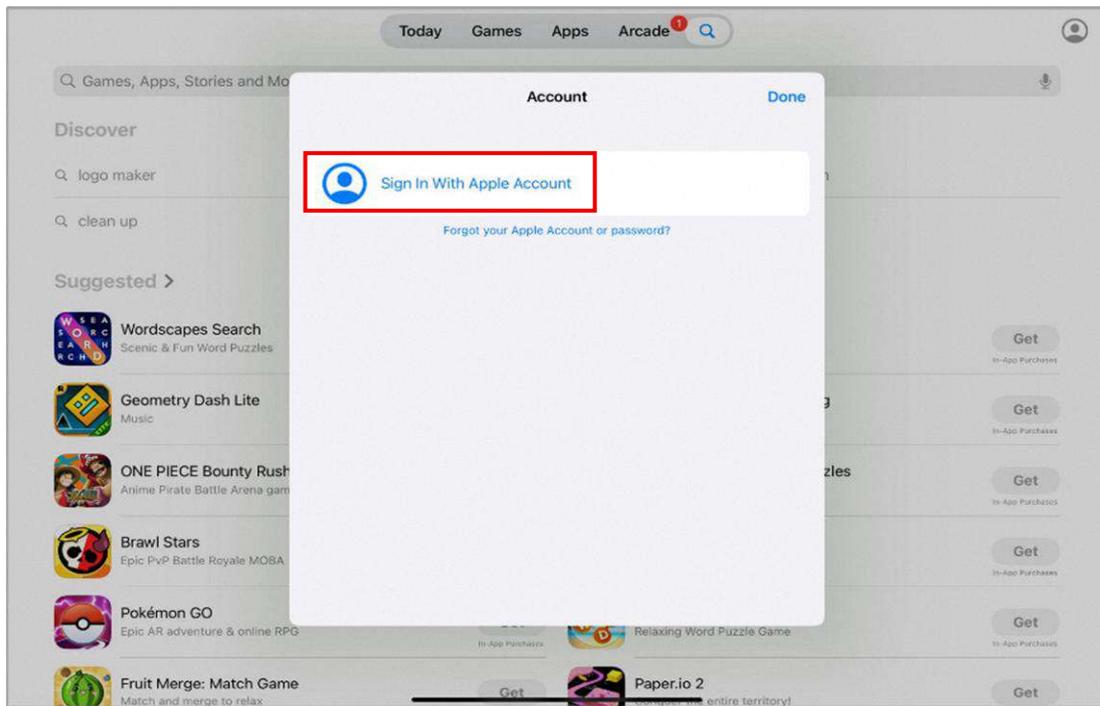
**Step 1:** In App Store, tap on the icon at the top right corner.
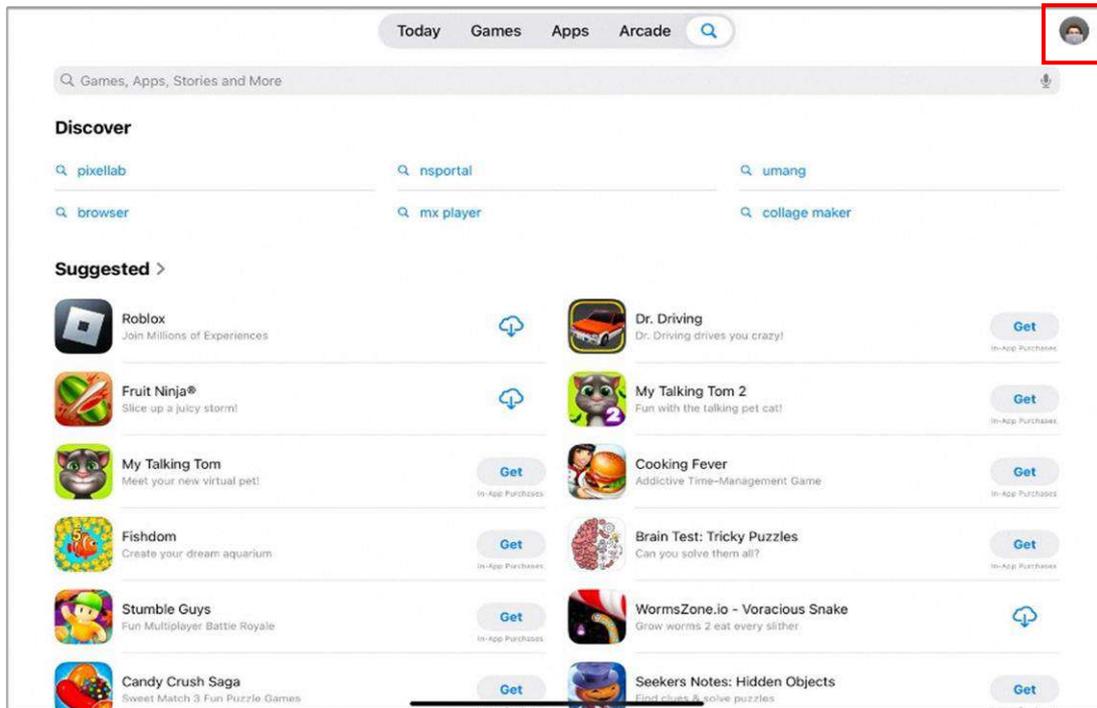
Step 2: If there is an existing account, tap on "**Sign out**" of the current School Managed Apple Account from the App Store (**and not from Settings**). Otherwise, proceed to **Step 3**.

Step 3: Click on "**Sign in with Apple Account**".

Step 4: If the prompt shown in the image below appears, click on "**Not this account"** (e.g. dma_etd_stuB MAID. Otherwise, proceed to **Step 5**.
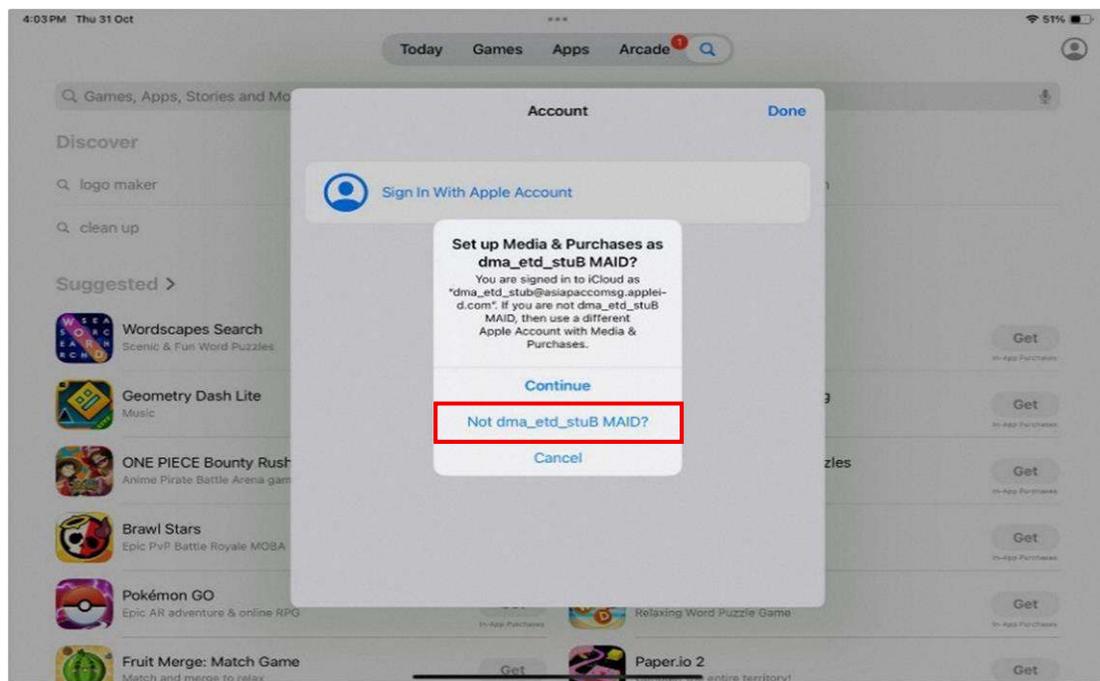
Step 5: Login with a personal Apple Account and password that will be used to download applications. This can be either your Apple Account or your child's/ward's Apple Account. This **cannot** be your child's/ward's School Managed Apple Account nor Student iCON account.
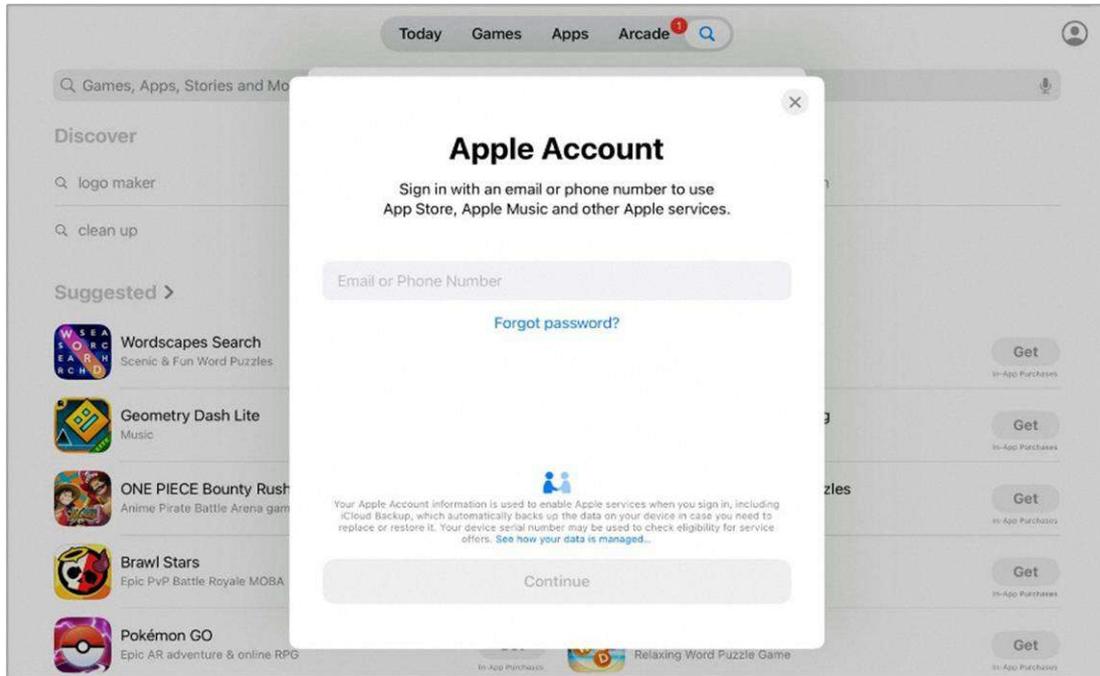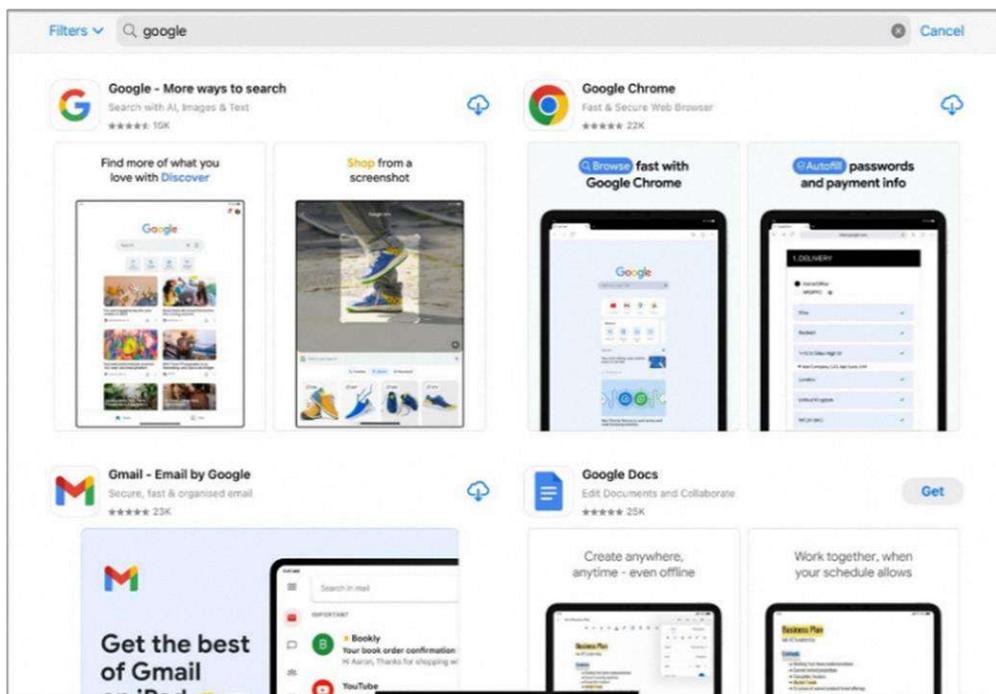

Step 6: Enter 2FA verification code if you have enabled 2FA feature for the Apple Account. Otherwise, proceed to **Step 7**.

Step 7: You will see that your child/ward has logged in successfully with the personal Apple Account.
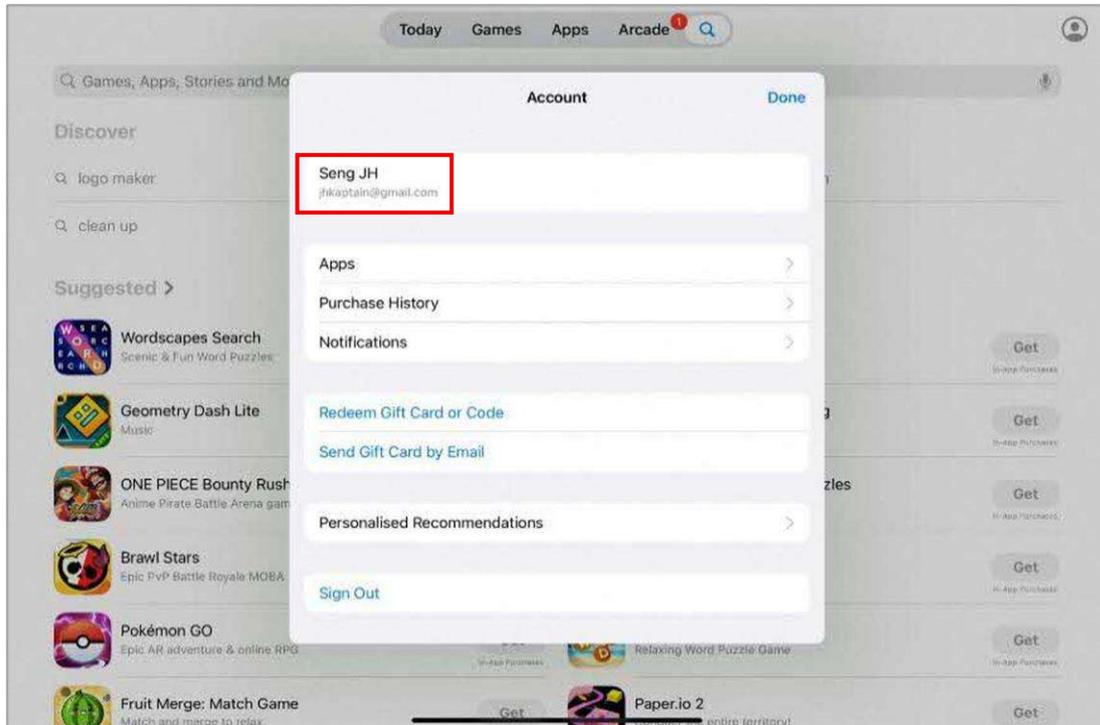
Step 8: Browse the App Store for apps (e.g. Google Chrome) to install in your child's/ward's PLD.

Note: These apps will only be visible after school hours.

END